

## SELECT SCRUTINY COMMITTEE

**Wednesday, 17 July 2024**

**6.00 pm**

**Committee Rooms 1 and 2,  
City Hall, Beaumont Fee,  
Lincoln, LN1 1DD**

Membership:	Councillors Chris Burke (Chair), Calum Watt (Vice-Chair), James Brown, Gary Hewson and Hilton Spratt
Substitute member(s):	Councillors Liz Bushell
External Attendee(s):	Philip Baker (Lincolnshire Police), Yvette Mills (Lincoln BIG), Martyn Parker (Safer Lincolnshire Partnership) and Zoe Walters (Safer Lincolnshire Partnership)
Officers attending:	Simon Colburn, Emily Holmes, Michelle Hoyles, Ben Jackson, Democratic Services, Louise Simpson, Steve Welsby and Simon Walters

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## A G E N D A

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SECTION A	Page(s)
1. Confirmation of Minutes - 23 August 2023	3 - 6
Please note that, in accordance with the Members' Code of Conduct, when declaring interests members must disclose the existence and nature of the interest, and whether it is a disclosable pecuniary interest (DPI) or personal and/or pecuniary.	
2. Declarations of Interest	
3. Terms of Reference Select Scrutiny Committee	7 - 8
4. Exclusion of Press and Public	9 - 10
RESOLVED that the press and public be excluded from the meeting during consideration of the following item(s) of business because it was likely that if members of the public were present there would be a disclosure to them of 'exempt information' as defined by Section 100I and Schedule 12A to the Local Government Act 1972.	

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## SECTION B

5. Lincolnshire Police - Lincoln City Briefing July 2024	To Follow
[Exempt Para(s) 1, 2]	

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**SECTION A**

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**Pages**

Members of the press and public are entitled to attend the meeting to observe the following items, which will not involve the disclosure of 'exempt information'

- |   |                |
|---|----------------|
| 6. Safer Lincolnshire Partnership   | <b>11 - 66</b> |
| 7. Lincoln Business Improvement Group - Update                              | <b>67 - 68</b> |
| 8. City of Lincoln Council Crime Statistics for City - Lincoln City Profile | <b>69 - 80</b> |
| 9. Anti Social Behaviour Across Lincoln City                                | <b>81 - 90</b> |

**Present:** Councillors Councillor Gary Hewson (*in the Chair*), David Clarkson, Calum Watt and Emily Wood

**Apologies for Absence:** Councillor Clare Smalley

**Also in Attendance:** Superintendent Phil Baker, Lincolnshire Police

**1. Confirmation of Minutes - 14 March 2023**

RESOLVED that the minutes of the meeting held on 14 March 2023 be confirmed.

**2. Declarations of Interest**

There were no declarations of interest received.

**3. Exclusion of Press and Public**

RESOLVED that the press and public be excluded from the meeting during consideration of the following item(s) of business because it was likely that if members of the public were present there would be a disclosure to them of 'exempt information' as defined by Section 100I and Schedule 12A to the Local Government Act 1972.

**4. Lincolnshire Police - Lincoln City Briefing August 2023**

Superintendent Phil Baker, Lincolnshire Police, presented the Police Performance Overview for Lincoln which covered the period up to 31 July 2023.

Members discussed the content of the report in further detail, asked questions of Phil Baker and received relevant responses thereon.

RESOLVED that the contents of the report be noted with thanks by members.

**5. Lincoln Business Improvement Group- Update**

In light of Lincoln BIG unfortunately being unable to attend tonight's meeting, the Annual report was presented on their behalf.

The current City Centre issues that Levy payers had reported were as follows:

- Youth ASB particularly around the Cornhill area
- Visible Policing
- Homeless/ Begging
- Cycling/ E scooters on the High Street
- Vehicles on the High Street
- Evening Warden funding.

RESOLVED that the content of the report be noted with thanks from members.

**6. Inclusion of Press and Public**

It was noted at this point in the proceedings that the press and public were permitted to re-join the meeting as there was no further 'exempt information' to be discussed, although there were no press/public present in the public gallery this evening.

## **7. Anti-Social Behaviour Across Lincoln City**

Ben Jackson, Public Protection, ASB & Licensing Service Manager:

- a) presented an overview of the current level of Anti-Social Behaviour (ASB) across the city, to highlight the current and arising issues and to appraise the Committee of the work and projects that were being undertaken across the city to reduce and address ASB
- b) reported that the Public Protection and Anti-Social Behaviour (PPASB) Team dealt with a wide variety of complaints including ASB, noise, environmental and animal issues, and received in excess of 4000 requests for service each year across the city
- c) advised that the PPASB team had been subject to a management of change approximately 18 months ago, this resulted in the PPASB Officers moving to the same job descriptions opposed to the previous arrangement of them being specialist Officers
- d) advised that from 1 April 2022 to 31 March 2023 the PPASB Team received 4049 requests for service across all of their services including ASB, noise nuisance, animal related concerns, environmental issues such as fly tipping and pests
- e) reported that service requests dropped during covid, however service demands now exceeded pre-covid levels. Service demand continued to rise post covid and there was a 26.3% increase in service demand when compared to the pre-covid demand of 3205 (Year 17/18) with the last financial years demand of 4049. The service demand for Quarter 1 of 23/24 remained high at 966, which suggested that demand remained stable and high for the year 23/24
- f) gave further detail within the report covering the following main areas:
  - Enforcement Actions
  - PPASB Post Covid-19
  - Anti-Social Behaviour Co-Ordinator (ASB Police Officer)
  - City Centre
  - Public Spaces Protection Orders (PSPO)
  - Partnership Working
  - Police
  - Forward Look
- g) explained that the removal of the ASB Co-Ordinator role by Lincolnshire Police was a risk to the service. Work was underway to improve joint working, training and communication between the Police and Council teams.
- h) invited members' comments and questions.

**Question:** Would the removal of the Police Officer from the PPASB Team affect the performance of the team?

**Response:** Reassured members that the Council was being proactive with dealing with the withdrawal of the Police Officer from the PPASB Team. A meeting would be taking place shortly between the Council and the Police to discuss protocols and refresh procedures to fill in any gaps. The PPASB Team would be upskilled on tools and powers to ensure we could action them rather than relying on the police. Also Housing Staff would be upskilled on use of their powers.

**Question:** Would Police Officers also be upskilled?

**Response:** Yes, this would also be discussed at the upcoming meeting.

**Question:** Did Council staff work at South Park Police Station?

**Response:** Hotdesking was available, however, it was not necessary for Council staff to spend a lot of time working at South Park Station as there was already very good communication between the Council and the Police.

**Question:** What enforcement could be done in relation to dog fouling?

**Response:** Resourcing was an issue to be able to proactively enforce dog fouling. If an incident was reported it would be fully investigated. We could look at encouraging people to report dog fouling in a similar way to the fly tipping campaign.

**Question:** How did the Council deal with noise complaints and could noise be recorded on a phone and reported to the Council?

**Response:** There was legislation and processes that the Council had to adhere to. This included sending letters to the perpetrator, noise logs and noise monitoring equipment that could be installed. Very few complaints related to loud parties that could be recorded on phones. Most reports were of low level noise that required noise equipment for prosecution.

**Comment:** No response was received from the Council when a report was made via the online system.

**Response:** We would look at the system to find a way to provide feedback to customers that we had listened to them and that their report had been recorded.

RESOLVED that the contents of the report be noted.

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### **Select Scrutiny Committee (last revised on 27 February 2024)**

1. To action all requests for Call-In of an Executive decision submitted on the Call In Request Form as prescribed in paragraph 14.4 of the Scrutiny Procedure Rules.
2. To hear any decisions which are Called-In in accordance with the provisions of the Constitution including the hearing of representations from Councillors and any other interested party in accordance with the agreed procedure.
3. To act as the Council's Crime and Disorder Committee.

In its role as the Council's Crime and Disorder Committee, it will scrutinise:

- i) Decisions made, or actions taken, in connection with the discharge by the responsible authorities (as defined in the Crime and Disorder Act 1998) of their crime and disorder functions.
- ii) The collective decisions and/or actions of the Safer Lincolnshire Partnership.
- iii) Progress against the Safer Lincolnshire Partnership's action plans and improvement targets
- iv) Any local crime and disorder matter related to the council's own crime and disorder/community safety functions;
- v) Actions of other non-statutory partners who have a significant impact on tackling crime and disorder in the city.

For clarity, those partners falling within these Terms of Reference are:

- City of Lincoln Council's own community safety functions
- Lincolnshire Police
- Safer Lincolnshire Partnership
- Lincoln Business Improvement Group where their functions relate to community safety.
- Other responsible authorities (Police and Crime commissioner, Fire and Rescue, Primary Care Trust, Probation service)

#### **Membership:**

The Committee will consist of 5 Elected Members

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<b>SUBJECT:</b>	<b>EXCLUSION OF THE PRESS &amp; PUBLIC</b>
<b>DIRECTORATE:</b>	<b>CHIEF EXECUTIVE &amp; TOWN CLERK</b>
<b>REPORT AUTHOR:</b>	<b>CAROLYN WHEATER, MONITORING OFFICER</b>

**1. Purpose of Report**

- 1.1 To advise members that any agenda items following this report are considered to contain exempt or confidential information for the reasons specified on the front page of the agenda for this meeting.

**2. Recommendation**

- 2.1 It is recommended that the press and public be excluded from the meeting at this point as it is likely that if members of the press or public were present there would be disclosure to them of exempt or confidential information.

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## **SAFER LINCOLNSHIRE PARTNERSHIP (SLP)**

The City of Lincoln District Council is a statutory member of the SLP. They provide representation at the SLP Strategy Board and are committed to the delivery of the current SLP Strategic Priorities through participation at the underpinning Core Priority Groups.

The SLP AGM was held on 30<sup>th</sup> April 2024 and was open for the public to attend along with strategic representatives from across the partnership. The AGM included updates on the core priority areas, Anti-Social Behaviour, Crime and Disorder, Drugs & Alcohol, Reducing Reoffending and Serious Violence along with updates on Prevent, Public Engagement, Domestic Abuse Related Death Reviews, the Stay Safe Partnership, and finance.

The SLP Annual Report 2023-24 provides a summary of the SLP's achievements in relation to the priority areas during the last year and looks forward to the work planned over the next year. The full report and sub appendices are included within the agenda.

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# **Safer**

**Lincolnshire**  
**Partnership**

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**Annual Report**  
**2023-24**

## A word from the LCC Deputy Leader

The Safer Lincolnshire Partnership continues to have a positive impact on our local communities, ensuring the county remains a safe place to live.

Partners are making good progress on our priority areas, which include tackling anti-social behaviour, reducing reoffending and issues related to drugs and alcohol.

Recently, serious violence was added to the partnership's list of priorities, and we are investing in a range of initiatives to tackle this.

We also remain focused on online crime and keeping our residents safe from digital fraudsters, and we have continued our work in schools, to help our children and young people to make safer choices.

I'm confident the coming year will see further success, bring lasting benefits to our local communities.



*Cllr P Bradwell OBE,  
Executive Cllr for Community Safety*

## A word from our chair

The Safer Lincolnshire Partnership (SLP) has a lead role in identifying community safety priorities in Lincolnshire and how we ensure that all key partners come together to tackle these issues of most concern.

Following the completion of our most recent Strategic Needs Assessment we have identified our strategic priority areas, which are explained later in this document. Each strategic priority area will work in collaboration, using resources flexibly and innovatively. Each area's delivery plan will be used to address any particular concerns within their remit.

I am confident the SLP will continue to build upon its success in improving outcomes for our community by helping to reduce crime and anti-social behaviour (ASB) in Lincolnshire.



*M. J. Parker*

*Martyn Parker, Chair of the SLP*

## Contents

A word from the LCC Deputy Leader .....	2
A word from our chair.....	3
Executive Summary.....	5
Safer Lincolnshire Partnership's Achievements 2023-4: .....	5
Looking forward: .....	6
Introduction .....	7
The SLP consists of: .....	7
Our Priorities .....	9
Anti-Social Behaviour .....	9
Crime & Disorder – Fraud – Digitally Enabled Fraud and Identity Theft .....	11
Reducing Reoffending.....	12
Drugs and Alcohol .....	14
Serious Violence.....	16
Prevent.....	17
Public Engagement .....	19
Domestic Abuse Related Death Reviews 2023/24.....	19
Preventive Activity: The Stay Safe Partnership.....	21
SLP Formal Merger.....	21
Finance .....	22
Finance Review: .....	23
Appendices.....	23
Glossary.....	24



## Executive Summary

### Safer Lincolnshire Partnership's Achievements 2023-4:

- Preparatory groundwork has been completed in order to progress the formal merger of SLP during 2025-6.
- A mapping exercise of engagement activity, with a specific focus on community safety issues and concerns, has been undertaken and findings presented to Strategy Board. The high-level findings will be used to assist with the development of an Engagement Strategy for SLP.
- Funding arrangements for 2024-5 have been agreed and an established Task and Finish Group is in place to progress a wider review of SLP funding arrangements for 2025-6 onwards.
- The Lincolnshire Serious Violence Prevention Strategy has been published and project bidding has taken place. The Serious Violence Core Priority Group have approved a total of 21 projects. Furthermore 2 pilots were completed over the summer of 2023.
- Excellent growth in partnership links and workstreams with Police colleagues; productive work underway in relation to Drug Testing on Arrest, Out of Court Disposals, provision of nasal Naloxone to response officers and County Lines activity. The individual professional relationships forged in this area and by Police colleagues have been instrumental in ensuring drug and alcohol-related issues remain visible and progress effectively and at good pace.
- The Lincoln Women's Centre, Women Rise, formally launched in January 2024 and work is ongoing to develop pop up hubs across the county.
- The Mental Health Treatment Requirement has been formally launched and has been received well by local Courts as a sentencing option.
- The Lincolnshire Noxious Odours Procedure launched in November 2023. It is understood to be the first of its kind and has already sparked interest from local authorities and police forces across the country.
- Graded as "excellent" following a Home Office Benchmark assessment of how LCC is meeting the Prevent Duty requirements of the Counter-Terrorism and Security Act 2015.
- Raising Awareness for those working with vulnerable individuals. By December 2023 over 1200 paid employees and volunteers working in a range of organisations county-wide have undertaken fraud awareness training. These range from statutory bodies to private and voluntary sector organisations. The estimated future financial savings impact of these sessions is over £70,000.

- By December 2023 in excess of 900 people had taken part in a fraud awareness sessions and over £50,000 in future financial savings were predicted to due this work in our communities.
- The Stay Safe Partnership has continued to deliver excellent preventative education across the county covering a range of community safety topics.

### **Looking forward:**

- Continued work will be made towards the formal merger through completion of the necessary paperwork. As it stands the SLP is an informal arrangement agreed by all partners to have just one partnership instead of the statutory duty for each local authority to have in place a Community Safety Partnership.
- SLP Strategic Needs Assessment to be completed and utilised to inform the strategic priorities for 2025-8.
- Development of the SLP Community Engagement Strategy and mobilisation of delivery.
- ECINS contract is due to expire in March 2025, procurement and contract management processes will be progressed with oversight from Strategy Board.
- The SLP Finance Task and Finish Group will continue to consider contributions, including proportional split across partners, and ensure effective and appropriate spend for 2025-6 onwards.
- SLP will continue to bolster its relationship with wider boards to monitor and manage cross cutting workstreams.
- Strategy Board will receive annual updates from the Stay Safe Partnership.

## Introduction

This annual report provides an overview of the Safer Lincolnshire Partnership's activities and achievements in the last 12 months and also makes note of our future plans moving forward.

The SLP, as the informally-merged community safety partnership, has multiple statutory duties and aims to:

- Reduce crime and disorder and increase the safety of individuals and communities across Lincolnshire;
- Ensure those living, working or visiting Lincolnshire feel safe and are equipped to cope with any hazards or threats they may encounter;
- Improve communication, coordination and cooperation between agencies allowing them to work together more efficiently and effectively.

It is a statutory obligation for the partnership to produce a strategic assessment. The most recent assessment was completed and presented to the Strategy Board (SB) in October 2021. For the first time this assessment also drew in data and analysis of both child and adult safeguarding, and has been used to inform the core priorities of the Safer Lincolnshire Partnership. Each Core Priority Group (CPG) was assigned focus areas by the Strategy Board. Focuses are the most critical parts of the core priority that require partnership involvement. Core Priority Groups are also responsible for routine multi-agency activity as identified by the Strategy Board.

As of September 2023, Prevent falls under the governance of SLP. In doing so this provides county wide strategic oversight and a forum for escalation should that be required. In addition to delivery plan updates, assurance will be provided to SB on a 6 monthly basis.

### The SLP consists of:

- **The SLP-Strategy Board** - is responsible for devising and implementing a strategic plan to address SLP priorities and ensuring statutory duties are met.
  - The SLP SB Chair is elected from the membership of the group and serves for a maximum of 3 years.
- **5 Core Priority Groups** – we have a CPG for each area of responsibility. Each brings together experts and critical agencies to plan and carry out the partnership work on each priority.

#### Our core priority groups are:

- Anti-Social Behaviour
- Crime & Disorder

- Drugs and Alcohol
- Reducing Reoffending
- Serious Violence (SV)

Each CPG has a Chair, this Chair will be chosen by the Strategy Board and normally they will serve for a maximum of 3 years and will be reviewed annually.

- **Prevent** – Prevent aims to stop people becoming terrorists or being drawn towards terrorism. This is done through:
  - Tackling the ideological causes of terrorism
  - Intervene early to support people susceptible to radicalisation
  - Enable people who have already engaged in terrorism to disengage and rehabilitate

- **Domestic Abuse Related Death Reviews (DARDRs)**

Domestic Abuse Related Death Reviews, formally known as Domestic Homicide Reviews (DHRs), were established on a statutory basis under the Domestic Violence, Crime and Victims Act 2004. A key part of prevention and early intervention, Domestic Homicides main purpose is to prevent domestic violence and homicide and improve service responses for victims by developing a coordinated multi-agency approach to ensure that abuse is identified and responded to effectively at the earliest opportunity. The overall responsibility for establishing a review rests with the local Community Safety Partnership (CSP). In Lincolnshire, following the Domestic Abuse Act 2021, this duty is discharged from Safer Lincolnshire Partnership (SLP), the informally merged CSP's, to the Lincolnshire Domestic Abuse Partnership (LDAP). Assurance is provided by LDAP to the SLP on a 6 monthly basis. This will include an update on the volume and progress of DARDR's and learning.

## Our Priorities

During 2023-4 each Core Priority Group's focus has been on the mobilisation and delivery of workstreams related to their strategic priorities. This is following a period of preparation and planning undertaken in 2023-4. Data and evaluations to evidence success and impact will be the focus of reporting during 2024-5. The activity and delivery via core priority groups provides evidence to partners of return on investment.

### Anti-Social Behaviour

The **Crime and Disorder Act (1998)** defines anti-social behaviour as '*acting in a manner that caused or was likely to cause harassment, alarm or distress to one or more persons not of the same household as (the defendant).*'

Examples of anti-social behaviour include:

- Nuisance, rowdy or inconsiderate neighbours
- Vandalism, graffiti and fly-posting
- Street drinking
- Environmental damage including littering, dumping of rubbish and abandonment of cars
- Prostitution related activity
- Begging and vagrancy
- Fireworks misuse
- Inconsiderate or inappropriate use of vehicles

**Strategy:** Targeted prevention work based on evidence, problem solving options for complex and longer term neighbourhood Anti-Social behaviour.

**Parameters:** Completion of prevention work, and clarity of options/potential alternative options for complex disputes.

**What will success look like:** Increased awareness for both professionals and communities, resolution of neighbourhood anti-social behaviour in a timely manner and a decrease in severe cases including a reduction in the number of cases that escalate.

### Achievements:

- Introduced a new Noxious Odour Procedure, which aims to tackle complaints of nuisance odours caused by the use of illicit substances, such as cannabis, within residential

premises. The procedure sets out how local authorities and partner agencies will deal with such complaints and how they may be able to take action using antisocial behaviour powers and tools. It is understood to be the first of its kind and has already sparked interest from local authorities and police forces across the country. The ASB CPG provided an updated presentation to Strategy Board in December 2023 (see Appendix A).

It was launched in November 2023 so is in its infancy of delivery to fully measure its success. However, to date a total of 24 Stage 1 Advice Letters have been issued across Lincolnshire with 6 progressing onto a Stage 2 Warning Letter. No further action has need to be taken beyond this point at present. The procedure was presented to the SLP Strategy Board in December 2023 where a request was made to return in 12 months' time to demonstrate its impact on tackling this particular type of antisocial behaviour.

- Launched the ASB Young People Protocol, which creates stronger links between District Council ASB Teams and Future4Me (LCC Children Services) when tackling young people involved in antisocial behaviour. The new approach considers any contributing factors to the antisocial behaviour and early intervention methods to prevent an escalation in behaviour that could lead to more formal enforcement action. Since launching in September 2023 until end of February 2024 Future4Me have received a total of 134 notifications from district council ASB Teams, this includes 34 for information only, 72 at Stage 1 and 28 Stage 2.
- The Noise Task and Finish Group have created a new Lincolnshire Noise Group on Knowledge Hub, as a means to share information and learning. The group have also agreed to develop a guidance document to support Environmental Protection Officers and ASB Officers with their decision making when dealing with complex and challenging noise cases that overlap into ASB. It will include case studies, examples of best practice and information on the different powers and tools available to deal with noise, using both Environmental Protection and ASB legislation.
- A Quarterly Quality Assurance process has been developed for the Anti-Social Behaviour Risk Assessment Conference (ASBRAC) to help monitor compliance with the ASBRAC Operating Procedures and ensure it is delivered effectively across the county i.e. reducing risk of harm to vulnerable victims of ASB and tackling persistent perpetrators. Data collection will officially commence in April 2024, with Q1 Quality Assurance results to be shared early July 2024.
- On behalf of the SLP, Lincolnshire County Council Community Safety Service host a multiagency case management system, named ECINS. It is predominately used by each of the seven district councils, Lincolnshire Police and our four main registered housing providers to manage complex and high-risk cases of ASB. The contract is due to end in

March 2025, therefore work is underway to fully understand our re-procurement options, for which the SLP Strategy Board are fully engaged, to ensure we operate the most effective system to facilitate the delivery of this activity.

## Crime & Disorder – Fraud – Digitally Enabled Fraud and Identity Theft

Crime and Disorder is the term used to encapsulate a broad range of criminal activity. The SLP has identified the most important areas requiring partnership action in Lincolnshire as Digitally Enabled Fraud and Identity Theft.

### Fraud

Fraud is when trickery is used to gain a dishonest advantage, which is often financial, over another person. There are many different types of fraud that can be committed against individuals and businesses.

### Digitally Enabled Fraud

Digitally enabled fraud are crimes which do not depend on computers or networks but have been transformed in scale or form by the use of the internet and communications technology.

**Strategy:** Reduce victimisation through targeted prevention work.

**Parameters:** Implement a range of targeted options taking account the victim demographics and deprivation location as informed by the evidence base.

**What will success look like:** Delivery of identified prevention activity and increased awareness.

### Achievements:

- Working with partners to organise community engagement activities to raise awareness of fraud. Our partners have been working across the county engaging with individuals at community events such as the Lincolnshire Show, the (United Kingdom Rescue Organisation (UKRO) festival at Lincoln Castle and the Riverlight Festival in Sleaford. Surveys were undertaken at the events to support understanding our residents' experiences of fraud. Specialist Officers have been delivering talks to community groups such as neighbourhood watch groups, bereavement groups, carers groups and dementia support groups. By December 2023 in excess of 900 people had taken part in a fraud awareness sessions and over £50,000 in future financial savings were predicted to due this work in our communities. Other awareness raising activities has included multiple social media campaigns, staff sharing messaging on local radio channels and ensuring digital resources are up to date.

- Raising Awareness for those working with vulnerable individuals. By April 2024 over 1600 paid employees and volunteers working in a range of organisations county-wide have undertaken fraud awareness training. These range from statutory bodies to private and voluntary sector organisations. The estimated future financial savings impact of these sessions is over £95,000. Bespoke, Lincolnshire focussed training has been created for staff working within Adult Social Care which will be delivered before the end of the financial year.
- Communicating fraud prevention messages with those that have difficulty accessing mainstream messages due to digital exclusion, language barriers and sensory impairments. This is a new work stream for the group. Initial steps have been taken to map out what opportunities exist within Lincolnshire. The group has engaged with organisations with expertise in these areas to maximise potential activities. Learning is being sought from other organisations and partnerships that have sought to deliver messages to people experiencing similar barriers to prevention messages.
- Having identified a cross-cutting priority focussing on preventing financial harm perpetrated against adults, the LCC Community Safety service has developed a working relationship with the Lincolnshire Safeguarding Adults Board. Key aims at present include the following:
  - Improve our understanding of the nature and prevalence of financial abuse as it effects adults in Lincolnshire by developing an evidence base.
  - Provide information and advice to communities (prioritising those considered at risk) on how to keep themselves safe from financial abuse.
  - Support front-line employees to identify risks and provide common messages to patients/ customers/ clients about how to keep themselves safe from financial abuse.
- The CPG provided a presentation to Strategy Board in March 2023 overviewing Fraud and Scams Prevention Work (See Appendix B)

## Reducing Reoffending

Reducing reoffending in Lincolnshire is fundamental to our local communities and generates significant benefits because:

- Appropriate diversion away from the criminal justice system is recognised as a viable option in creating safer communities and fewer victims.
- Effectively tackling offending reduces pressures on the resources of all of the key agencies working within the Safer Lincolnshire Partnership and wider health services.
- Improving the life chances of individuals must be our aspiration, but in doing so where offending impacts upon children and families, we create improved outcomes for children and start to break the inter-generational cycle of offending.



Around half of all crime is committed by people who have already been through the Criminal Justice System.

**Strategy:** Provide alternatives to Criminal Justice for those in transition years, with appropriate support and diversion and link with the Integrated Offender Management (IOM) Strategy.

**Parameters:** Focus to be on female offenders and those in transition years 18 – 25, linking as appropriate to the Integrated Offender Management scheme.

**What will success look like:** Reduction in repeat offending in female and transition years, utilise the Integrate.

### Achievements:

- Women and Girls Strategy has seen the development of the women and girls' centres, a county wide model supporting women, by women. This has led to the launch of the Women Rise centre in Lincoln with satellite locations in Skegness and Grantham women only spaces up and running offering bespoke service. Development is underway for other pop up bespoke hubs around the county. Since the launch of Women Rise in January 2024, 58 women have received support, intervention and signposting to meet their needs. The centre provides a wellbeing group with a focus on mindfulness and safe creative expression along with delivering sessions on empowerment and self-esteem supported by LDASS outreach. Also have a legal advice drop in and sexual health clinic. This one stop shop where women can meet a range of needs from one location is the essence of offering by women for women support. Plans are underway to expand the range of services and locations.
- The University of Lincoln are actively engaging with women who have received support via Women Rise to inform the evaluation of the strategy which is due to be finalised in the summer of 2025. This evaluation will also provide evidence of return on investment and wider system savings.
- The RRO CPG provided Strategy Board with an update on the Women and Girls Strategy, via presentation, in September 2024 (see Appendix C).
- Funding has been secured for the development of a Trauma informed pathway. This training package is a commitment to support all workers to access quality training to ensure that people affected by trauma and adversity receive the best possible support and treatment.
- Lincolnshire Integrated Offender Management has recently launched the 18 to 25 serious violence cohort which will work with individuals at the risk of causing significant

harm in communities. This has been supported through successfully gaining Home Office funding following a successful project bid being submitted to the Serious Violence CPG. The IOM team are supported with a forensic psychologist to ensure effective intervention routes are established to support offenders towards desistance. Evidence of success will be measured through the IOM performance framework and Home Office quarterly returns.

- The RRO CPG partners have been engaging with the SLP Dashboard data scanning tool. Emerging trends have been highlighted which has produced tangible actions for the CPG.
- Since the launch of the Lincolnshire Prisoner Release Housing Protocol in June 2022. The evaluation conducted by Lincoln University has been completed. The findings have produced key recommendations, including refinement of data sets, which have been incorporated into the current delivery plan. This is on track for completion in June 2024.
- The RRO Core Priority Group recognises that a multi-agency approach is required to change offending behaviour which then improves the chances of breaking the cycle of reoffending.

## Drugs and Alcohol

The issue in crime, treatment and mortality may be increasing and the situation surrounding substance misuse is likely to worsen if economic conditions remain strained. The drug supply market is resilient and adaptable playing into this issue. Although County Lines are poorly understood, this is a newly emerging issue also. The SLP Drugs and Alcohol CPG is also acting as the combating drugs and alcohol partnership which is part of the government's substance misuse strategy.

**Strategy:** Reduce drug and alcohol related harm through a comprehensive package of prevention and treatment activity.

**Parameters:** Focus on early prevention in areas of greatest deprivation, ensure sufficient support services are available in those areas and work holistically with partners to achieve a positive outcome for individuals, families and communities.

**What will success look like:** Fewer people will use drugs and experience harm from alcohol use, and services will be in place to support behaviour change in those people who need specialist treatment to overcome harmful drinking or drug use.

### Achievements:

- The Lincolnshire Drugs and Alcohol Partnership/Core Priority Group continues to share expertise, pool resources and develop themes from the seventeen stakeholders who

continue to realise the importance of partnership working to improve the health and social outcomes for those with, and affected by, drug and alcohol-related issues.

- In a position to develop a new all-encompassing drugs and alcohol strategy for Lincolnshire, in conjunction with a brand new specialist drug and alcohol treatment provider – Lincolnshire Recovery Partnership.
- Successful continuation of work around Community Sentence Treatment Requirements (CSTRs), following this being transferred over from the RRO CPG. Numbers of CSTRs being issued and actioned within Lincolnshire are increasing and we hope to continue to develop this workstream collaboratively with LPFT, the specialist Drug and Alcohol treatment service and the Probation Service. Since its launch in Q2 2023-4 primary Mental Health Treatment Requirements (MHTR) have been rolled out across the county as sentencing option for Courts. At present Lincolnshire Partnership NHS (LPFT) hold a caseload of 43 individuals in active treatment. To date 4 individuals have completed the requirement and work is ongoing to obtain qualitative feedback. Data is reported to a strategic steering group on a routine basis and incorporated into a national evaluation framework.
- A Drug and Alcohol-related Death Panel has been launched, to allow for considerations around drug and alcohol-related deaths in Lincolnshire. To be able to look at how to prevent future deaths and to be able to share learning from cases with partners, to allow for learning and change implementation. Procure is in progress to purchase a software system (QES) to support this workstream.
- Excellent growth in partnership links and workstreams with Police colleagues; productive work underway in relation to Drug Testing on Arrest, Out of Court Disposals, provision of nasal Naloxone to response officers and County Lines activity. The individual professional relationships forged in this area and by Police colleagues have been instrumental in ensuring drug and alcohol-related issues remain visible and progress effectively and at good pace.
- The CPG has a focus on all-age prevention and over the past year we delivered several projects in this area including harm reduction advice as part of neighbourhood patrols in Boston, alcohol-prevention focused events to support businesses across Lincolnshire, and wellbeing and awareness events (including anti-spiking products) at Lincoln College and the University of Lincoln University. We also relaunched the Local Drug Information System (LDIS) in December 2023 creating one central place for substance related harms to be fed into and warnings shared in a consistent, timely and accurate way across the whole system.

## Serious Violence

For the purpose of the Serious Violence Duty 2022, violence includes violence against property and threats of violence but does not include terrorism. Section 12 of the Serious Violence Duty Guidance also provides that in considering what amounts to serious violence in any given area, account must be taken of the following factors:

- a) the maximum penalty which could be imposed for any offence involved in the violence;
- b) the impact of the violence on any victim;
- c) the prevalence of the violence in the area, and
- d) the impact of the violence on the community in the area.

The Serious Violence Duty calls on specified authorities (Chief Officers of Police, Fire and Rescue Authorities, Integrated Care Boards, Local Health Board, Local Authorities, Youth Offending Teams and Probation Services) within specified geographic boundaries to work collaboratively to “prevent people from becoming involved in serious violence, both as victims and perpetrators, and reduce instances of serious violence in the area”, Home Office (2022).

This approach allows for a localised response; one that takes account of new and emerging forms of serious violence as they develop/are identified and recognises the geographical difference in the prevalence of different types of serious violent crimes.

### Achievements:

- The Serious Violence Strategy was formally published and submitted to the Home Office on January 31<sup>st</sup>, 2024. This was supported by a press release to local media outlets coordinated between the OPCC Communications Office and LCC’s Communications Office.
- Project Bidding has taken place and the Serious Violence Core Priority Group have approved a total of 21 projects. Furthermore 2 pilots were completed over the summer of 2023. Each of these projects are being monitored and will be evaluated against key performance indicators to understand impact and outcomes achieved, with progress reported to the Home Office on a quarterly basis. The quarterly reporting on project progress and expenditure is collated and submitted via the OPCC.
- An overview of a selection of projects delivered in 2023-4:
  - Summertime policing St John Ambulance Safe Haven: this pilot project was situated in Skegness and provided several services, including preventative engagement, medical intervention (following assault or injury) or a safe place for those who are vulnerable. This pilot utilised St. Johns Ambulance and health care staff to service this project over the August Bank Holiday Evening. This pilot project took place in conjunction with Lincolnshire Police’s Summertime Policing Plan. The evaluation of this project was presented to the SV CPG in April 2024.

- The Happening Project: this is a new Knife Crime initiative hosted at Sleaford Police Station. The first of its kind in the UK, the aim of this project is to prevent and divert young people (aged 10-19) away from carrying a knife, using a multi-agency approach.
- An audio and social media campaign ran from 15.12.23 – 31.12.23 and from 01.02.24 – 07.02.24 to promote StreetSafe and the You're Right, That's Wrong Campaign on local radio, Facebook and Instagram. StreetSafe is an app and an online form where people can drop a pin in a map to tell the Police where they don't feel safe and why. The Police can use this information to better target resources, share information with partners and understand where and what the issues are. You're right, that's wrong is a behavioural change campaign targeted to men, encouraging them to challenge the behaviour of their peers when they cross a line. The audio audience is estimated to be over 300K, and the social media element of the campaign is estimated to have been seen by 28K Facebook and Instagram users, 1K of whom clicked on the link for more information.
- Work with the CREST Advisory Group assigned by the Home Office concluded, with the final phase incorporating monitoring and evaluations of projects. Interim 'training' which includes sharing progress and best practice with other counties continues.

## Prevent

PREVENT is part of the UK Government's Counter-Terrorism strategy and its aim is to stop people being drawn towards terrorism or supporting terrorism. This involves supporting individuals who may be susceptible to extreme ideologies and re-directing them as opposed to criminalising them. PREVENT training aims to give frontline staff, community workers and key people in the community an understanding of PREVENT, how it works and crucially, how important their role is within the strategy.

The Counter-Terrorism and Security Act 2015 (Section 19) places a duty on specified authorities to have 'due regard to need to prevent people from being drawn into terrorism'. The duty commenced on 1<sup>st</sup> July 2015 for authorities specified in Schedule 6 and outlines how the duty should be implemented within each authority.

**Strategy:** Stop people being drawn towards terrorism or supporting terrorism.

**Parameters:**

- Tackle the ideological causes of terrorism
- Intervene early to support people susceptible to radicalisation
- Enable people who have already engaged in terrorism to disengage and rehabilitate.

**What will success look like:** Identifying people who may be at risk of radicalisation and support them to change direction. We will work with partners and communities to help support vulnerable people and build resilience with groups or individuals who seek to create divisions and cause harm.

**Achievements:**

- Implementation of multi-agency Prevent Training Strategy, ensuring training is consistent across all agencies. During 2023-4 face to face training has been delivered to 1597 professionals across Lincolnshire County Council and schools. The e: learning module has been completed by 2470 individuals from health, LCC, criminal justice agencies, charitable organisations, district councils and foster carers.
- The Counter Terrorism Local Profile highlighted the risk of online extremism, which is the greatest radicalising factor found within referrals in Lincolnshire. It also identified the particular vulnerabilities of people with neurodiverse conditions being referred. As a result of this, Home Office funding was obtained to hold workshops in April / May this year entitled “Young people, radicalisation & autism Workshop”. This is a joint venture led by Lincolnshire, incorporating Derbyshire, Leicestershire, and Nottinghamshire County Councils.
- Creation of a Lincolnshire County Council Training Policy, specifying what sort of training is required, how often and to whom.
- Recruitment of dedicated part-time Prevent trainer, to ensure we can maintain our Duty as a local authority, support schools and where appropriate the wider community.
- Incorporating the Prevent Steering Group within Safer Lincolnshire Partnership, providing more defined governance and accountability.
- Graded as “very good” for our Prevent delivery and “exceptional” on our training offer following a Home Office Benchmark assessment of how LCC/Local Authorities is meeting the Prevent Duty requirements of the Counter-Terrorism and Security Act 2015.

## Public Engagement

- Successfully continuing the SLP quarterly newsletter. There have now been 10 issues of the newsletter, including 1 special edition and statistics show that we now have 102 subscribers compared to the 32 subscribers we had on the very first edition.
- A mapping exercise of engagement activity, with a specific focus on community safety issues and concerns, has been undertaken and findings presented to Strategy Board. The high-level findings will be used to assist with the development of an Engagement Strategy for SLP. This will seek to ensure that there is targeted engagement activity and to reduce duplication of engagement activity. A core theme will be addressing the fear/perception of crime, ASB and serious violence in specific pockets of the community.
- SLP attended and engaged with members of the public at community events including the Lincolnshire Show, Sleaford Riverlight Festival and the UKRO event.
- The Crime and Disorder Community Safety Strategy Coordinator has secured a routine slot on BBC Radio Lincolnshire to raise awareness of scams and fraud and signpost members of the community to sources of support and further information.
- The Serious Violence Core Priority Group commissioned a Serious Violence Public Survey during the summer of 21023, which exceeded expectations and received 2,917 responses.
- The Drug and Alcohol Community Safety Strategy Coordinator held an online drop in for members of the public in April 2023. This received good attendance and assisting provided members of the public with information and guidance in relation to sources of support.

## Domestic Abuse Related Death Reviews 2023/24

As of April 2024, Lincolnshire currently has 16 active DARDs and 6 Out of County Requests at various stages within the process. The current year of 23/24 has seen a significant increase in the number of DARDs, particularly within the typology of suicide. The percentage of suicide cases in Lincolnshire compared to Homicides is in line with a national upward trend and is likely due to many factors, including but not limited to, the National definition of Domestic Abuse introduced in the DA Act 2021 very clearly including suicide, the increased awareness of the effects that DA can have on an individual's state of mind and the vigilance from professional in recognising the links between the two things and raising those cases through the DARDs process etc.

The table below gives an overview of the figures for 23/24:

Current overview [NB data refers to financial year]:

In 2023/24 to date	No. notifications received	DARDRs commissioned	Awaiting Decision Panel	Known to MARAC
Homicides	4	4	0	1
Suicides	7	5	0	6
<b>Totals</b>	<b>11</b>	<b>9</b>	<b>0</b>	<b>7</b>

#### Previous year comparison

In 2022/23	No. notifications received	DARDRs commissioned		Known to MARAC
Homicides	2	2		1
Suicides	1	1		1
<b>Totals</b>	<b>3</b>	<b>3</b>		<b>2</b>

There are currently 17 actions across three completed reviews that are in progress. Actions are monitored through the Domestic Abuse Related Death Reviews subgroup that sits within the governance of the Lincolnshire Domestic Abuse Partnership.

It is worth noting that the Home Office undertook consultation in 2022 in relation to some reforms of the DARDRs process. As part of the reforms, they publicly consulted on two amendments to DARDRs legislation. These were:

- Updating the name from Domestic Homicide Review to 'Domestic Abuse Related Death Review'; and
- Updating the definition to reflect the legal definition of DA as per the DA Act 2021, i.e. a review is commissioned when a death has, or appears to have, resulted from domestic abuse as defined by the Domestic Abuse Act 2021.

Following the consultation results, an amendment was tabled to the Domestic Violence, Crime and Victims Act 2004 via the Victims and Prisoners Bill in December 2023 to make these changes in England and Wales.

There will also be the introduction of mandatory training for DARDR Chairs to ensure those involved in the reviews produce the highest quality reports. The new online library of DARDRs was launched in June 2023. This will hold all Domestic Abuse Related Death Reviews from across England and Wales to allow for more analysis of patterns and trends and develop the understanding of the triggers and causes of deaths linked to domestic abuse, including in instances where the victim has taken their own life. The hope is that all historic DARDRs will be placed on the library by the end of 2024.



## Preventive Activity: The Stay Safe Partnership

The Stay Safe Partnership (SSP) began in 2015, with the aim of delivering preventative education in Lincolnshire secondary schools and academies in a more coordinated way. The partnership sought to bring together several organisations and voluntary agencies to deliver age-appropriate safety workshops, staff training, e-learning and online resources for secondary school pupils, in one convenient place. Since its inception, the need to engage with a younger audience on relevant safety issues has become increasingly apparent, and as a result age-appropriate online resources and workshops for primary school children and teachers have been developed as well. The Partnership strives to ensure the most vulnerable children in Lincolnshire have access to our secondary 'Stay Safe' Days, and delivery of Stay Safe Days to Special Educational Need Provisions increased by 58% in the academic year 2022/2023. For establishments such as special schools and Pupil Referral Units, the partnership offers a deconstructed 'Stay Safe' Day. Presenters adapt sessions to ensure best engagement; often shortening sessions and making them more practical in content or adding sensory elements for non-verbal students. The five sessions are offered as stand-alone sessions, so that the topics can be delivered over the course of a month rather than a day, so as not to overload students:

"I just want to say a massive thank you for meeting our needs and providing a bespoke package of training. This was very effective for our pupils in terms of engagement and participation, in particular Dan's e-safety session with our early years/pre-verbal group. Well done to everyone involved." Sandon Specialist School, Grantham.

The demand for interventions offered by the partnership increases year on year. Bookings in the academic year 2020/2021 increased by 39.6% compared to the previous year and by 26.4% in 2021/2022 compared to 2020/2021. 'Stay Safe' Day bookings increased by 25% in 2020/2021 and a further 12% in 2021/2022.

Moving forward the SSP will report annually to the SLP Strategy Board. On a more routine basis, the voices gained from children and young people via engagement activity undertaken and how this can be acted upon will be clearly referenced in the pending SLP Engagement Strategy. Furthermore, information sharing between SLP and SSP will continue to be developed at an operational level with a view to informing the workstreams of Core Priority Groups and informing emerging themes and trends that the SSP can embed into their preventative education activities.

## SLP Formal Merger

Preparatory work has been undertaken to assist with progressing the SLP formal merger during 2024-5. A review of all paperwork required has been completed and clarification sought regarding the formal processes to undertake. This has included initial conversations

with representatives from the OPCC. Initial discussions have taken place with representatives from the 7 District Councils who have confirmed that they are supportive of this being progressed. As a result of the groundwork being completed a request to commence the formal merger process, including indicative timescales of core activity, will be presented to Strategy Board in June 2024.

## Finance

The below summarises the financial position in respect of the SLP. The SLP as an entity does not have a budget, however the Community Safety Service, Lincolnshire County Council, who host the team supporting the SLP, receives income from partners to support delivery. All income was spent in line with the purpose it was received.

### Partner Monetary Contributions:

Lincolnshire County Council monetary contributions:

To provide a full picture, please note below the contributions from Lincolnshire County Council. This is a conservative estimate as a number of broader contributions e.g. Analytical line management, budget management and commissioning are not included.

- Partnership Management
- Co-ordination (please note this excludes Serious Violence funded via the Police & Crime Commissioner and Drugs & Alcohol funded via Public Health, Lincolnshire County Council and accounts for the contributions received for Anti-Social Behaviour)
- Analysis x 3 posts
- Domestic Homicide Review Contribution
- Business Support
- Prevent Co-ordinator and Trainer

Total: £425,000

	ICB	OPCC/Police	District Councils (x7)	(Total)
<b>Anti-Social Behaviour: Coordination/ECins Project Management</b>	£0	£24,888	£11,500	<b>£36,388</b>
<b>Domestic Abuse Related Death Reviews (DARDR)</b>	£12,060	£12,060	£10, 570	<b>£34, 690</b>
				<b>£71,078</b>

Additional funding contributions from partners:

- Substance Misuse Co-ordinator (Lincolnshire County Council, Public Health £57, 865. Grant Funded.
- Serious Violence Co-Ordinator (Lincolnshire Police & Crime Commissioner £47,417)
- ECINS: District Councils x 7, Police, Police & Crime Commissioner and LCC Adult Social Care @ £4,860.66 and Housing Associations x 4 £511.65.
- Analysts £12, 732 (Police and Crime Commissioner)
- Additional DARDR funding as a result of analyst underspend £6, 220 (4x District Councils).

The PCC and District councils have made a commitment to funding analysts posts, and this will be progressed in 2024/25.

## **Finance Review:**

Funding has been agreed for 2024-5 with the agreement to retain a static funding position for 2024-5 except for an uplift seen in relation to DARDR contributions. This uplift is reflective of the increase in the number of DARDRs commissioned during 2023-4 and the increased cost of DARDR authors. The increase in DARDRs is a national trend in part influenced by a change in guidance which mandates death by suicide, where there is evidence of domestic abuse, may meet the threshold for a formal review to be undertaken. Discussions have concluded with funding partners agreeing mechanisms to fund the cost of DARDRs should the number of DARDRs exceed the current funding formula during 2024-5.

An SLP Finance Review Task and Finish Group is established and sees good representation and attendance from partners who contribute to SLP funding arrangements. To date work has been initiated to review the current funding formula, including partner percentage splits. Partners have been provided with a financial break down of a number of options related to making the funding formula more equitable. Supporting evidence in relation to the delivery of statutory duties to assist with informing internal discussions has been collated.

## **Appendices**

A: ASB CPG Presentation

B: Crime and Disorder CPG Presentation

C: RRO CPG Presentation

## Glossary

ASB	Anti-Social Behaviour
ASBRAC	Anti-Social Behaviour Risk Assessment Conference
CPG	Core Priority Group
CSP	Community Safety Partnership
CSTRs	Community Sentence Treatment Requirements
DA	Domestic Abuse
DARDRs	Domestic Abuse Related Death Reviews
DHRs	Domestic Homicide Reviews
IOM	Integrated Offender Management
LCC	Lincolnshire County Council
LDAP	Lincolnshire Domestic Abuse Partnership
LPFT	Lincolnshire Partnership NHS Trust
MHTR	Mental Health Treatment Requirements
MO	Modus Operandi
OPCC	Office of the Police & Crime Commissioner
PCC	Police & Crime Commissioner
RRO	Reducing Reoffending
SB	Strategy Board
SLP	Safer Lincolnshire Partnership
SOC	Serious & Organised Crime
SSP	Stay Safe Partnership
SV	Serious Violence
UKRO	United Kingdom Rescue Organisation

# Noxious Odour Procedure

(Residential Premises)

**Anti-Social Behaviour  
Core Priority Group**

# Introduction

## What, why and how...

- What is a Noxious Odour Procedure?
- Why do we need one?
- How did we make it happen?

## Developing the Noxious Odour Procedure

### Challenges:

- Managing public expectations V's Evidence
- Considering any underlying issues around people's cannabis use
- Ongoing criminal investigations at the property
- Resource to respond to complaints

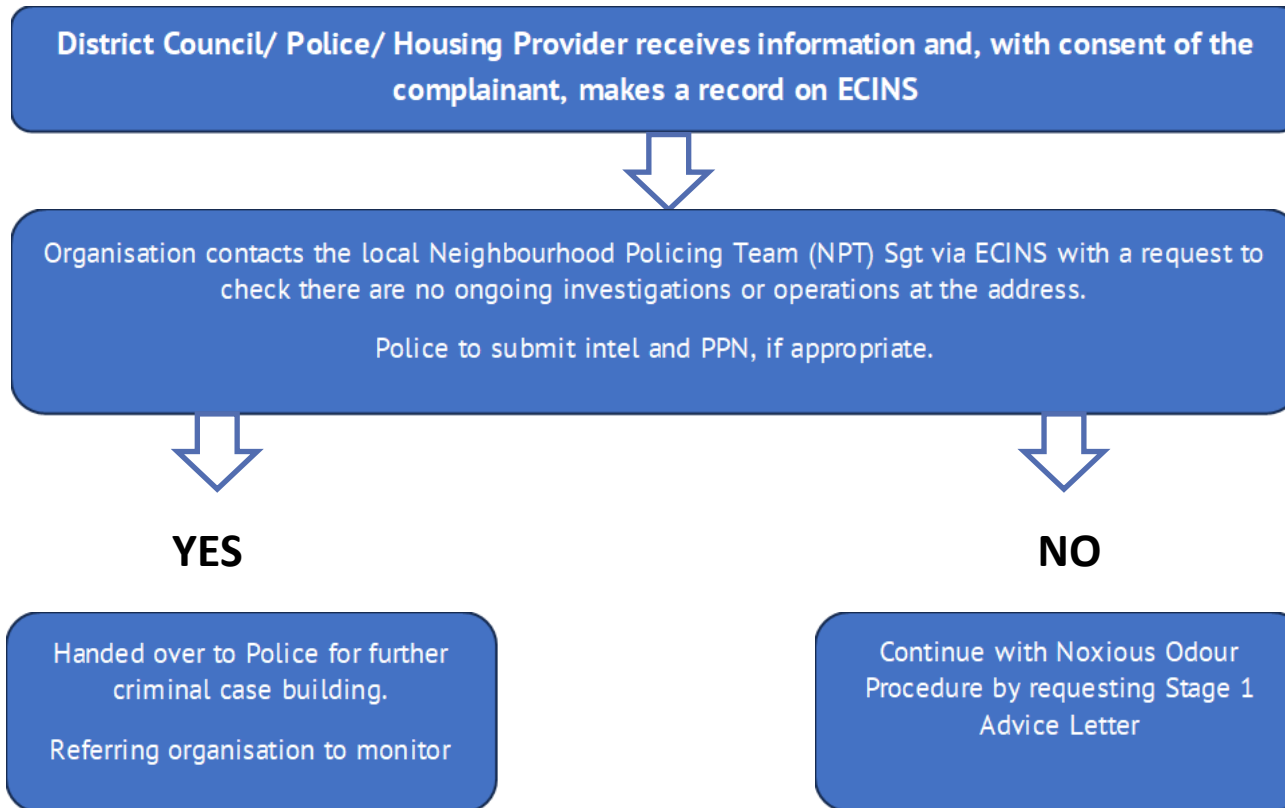
## Developing the Noxious Odour Procedure

### **Trial:**

- Led by North Kesteven District Council
- Using the ASB Incremental Approach
- Some success but required a wider multi agency response
- Task and Finish Group established
- First draft protocol developed and piloted in Boston



## Boston Pilot



## Stage 1 Advice Letter:

- An informal advice letter is sent to the perpetrator detailing the impact of the odour and the importance of respecting those around them.
- This letter is sent out via the postal system.
- A letter is also sent to the complainant advising them of the action taken.

## Stage 2 Advisory Letter:

- Is sent if a further report is received within 6 months of the date the Stage 1 Advice Letter being sent.
- A further advisory letter will be administered to the perpetrator.
- This letter will be hand served to the perpetrator by the Local Authority ASB Officer / Housing Association Officer (if applicable) and member of the Police Neighbourhood Policing Team (usually a rank of CBM/SGT or above)
- A letter with diary sheets enclosed will also be administered to the complainant.
- Trigger Point for We Are With You Service Referral

## Stage 3 Community Protection Notice Warning Letter (CPNw):

- Issued if a further report is received within 6 months of the date the Stage 2 letter being sent.
- Evidence gathered to demonstrate a persistent and unreasonable detrimental impact.
- The CPNw is hand served by the Local Authority ASB Officer and member of the Police Neighbourhood Policing Team (usually a rank of CBM/SGT or above).
- 2nd Trigger Point for We Are With You Service Referral

## Stage 4 Community Protection Notice (CPN)

- Issued if a further report is received within the timescale set within the CPNw.
- The CPN is hand served by the Local Authority ASB Officer and member of the Police Neighbourhood Policing Team (usually a rank of CBM/SGT or above).

### **BREACH**

- If a further report is received which is in violation of the conditions set within the CPN breach action will be taken.
- Is dealt with via the Magistrates Court.

## Outcome of Boston Pilot

- Ran between March and October 2023
- 6 Stage 1 Advice Letters issued
- 2 Stage 2 Warning Letters issued
- 0 Community Protection Notice Warning Letters issued

- The Lincolnshire Noxious Odour Procedure formally launched on Tuesday 14th November 2023
- ASB CPG to monitor activity to ensure compliance and address any identified issues

**Any Questions?**



Prevention of victimisation (or further victimisation) through the installation of call blockers where individual is at risk of fraud. True call units are proven to reduce/remove fraudulent phones calls, this in turn improves financial and wellbeing outcomes for vulnerable people. Telephone fraud has been transformed in scale by communications technology.

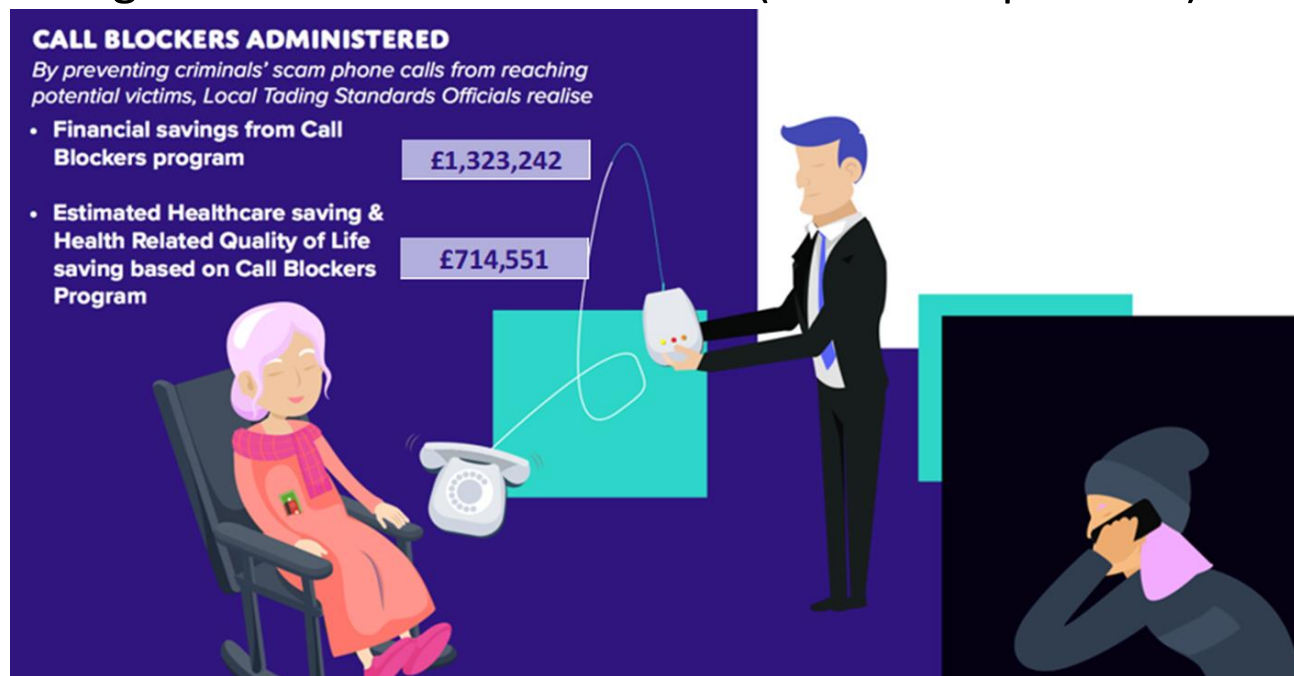
49



#ScamAware  
[www.friendsagainstscams.org.uk](http://www.friendsagainstscams.org.uk)

Installation of **80** (in financial year 22/23) True Call units within the homes of those identified as vulnerable to fraud through multi-agency working by Lincs Police Fraud Protect team and Lincs Scams Intervention and Prevention Officer.

NTS Optimity estimated savings based on installation of 80 (from both partners) call blockers:



#ScamAware

[www.friendsagainstscams.org.uk](http://www.friendsagainstscams.org.uk)

## Feedback:

97% Confident in answering the telephone after installation

Impact on scam and nuisance calls – only 2 individuals felt there was no change or had received a scam call in the last 7 days

97% would recommend a call blocker to others

90% improved wellbeing since installation

*Happy that only genuine callers can now get through and it has stopped the nuisance calls.*

*Its been really good – excellent – as far as phone calls go we don't get scam ones now, its brilliant, thank you.*

#ScamAware

[www.friendsagainstscams.org.uk](http://www.friendsagainstscams.org.uk)

# **Victim experience**

## **Call Blockers**

**Feedback from LCC Scams Intervention and  
Prevention Officer – Andrew Turner**

*#ScamAware*

*[www.friendsagainstscams.org.uk](http://www.friendsagainstscams.org.uk)*

# **Victim experience**

## **Romance Fraud**

**Feedback from LCC Scams Intervention and  
Prevention Officer – Andrew Turner**

*#ScamAware*

*[www.friendsagainstscams.org.uk](http://www.friendsagainstscams.org.uk)*

# Could your organisation be more involved in scams awareness?

Find out about becoming  
a FAS organisation:

[www.friendsagainstscams.org.uk](http://www.friendsagainstscams.org.uk)



**NATIONAL  
TRADING  
STANDARDS**

Scams Team



**#ScamAware**

For enquiries about talks and presentations please contact

[Vicky.salmon@lincolnshire.gov.uk](mailto:Vicky.salmon@lincolnshire.gov.uk)

**#ScamAware**

[www.friendsagainstscams.org.uk](http://www.friendsagainstscams.org.uk)

# **Reducing Reoffending: women and girls in Lincolnshire**

55

13.09.23

# Women and girls: the RRO CPG strategy to reducing reoffending in 18–25-year-olds and females

## Key issues:

- Lincolnshire has no Women's Centre.
- Highly problematic - no safe space for women and girls.
- Peak age of female offending is much lower than male.
- Most women and girls in the criminal justice system are victims of more serious crimes than for those for which they were arrested.
- What women told us.



# Women's voices

- Four Lincolnshire women who had had experience of the criminal justice system and who told us their stories.
- They were interviewed confidentially by women academics from the University of Lincoln who then summarised those stories in a meeting of the CPG's sub-group formed to work on this strategy.
- The stories were hard to listen to because of what sub-group members felt was the avoidable pain that the women, their families and friends had experienced.

# Women's voices

- The women identified influences that had shaped their behaviour: isolation, family problems, debt, addiction, and mental ill-health.
- Traumatic experiences in childhood had resulted in coping strategies associated with crime, such as shop lifting and knife carrying.
- Mental health problems had gone untreated and had exacerbated offending behaviours.

# Women's voices

Key themes:

- lack of support, inadequate continuity of care and failure to adopt mental health informed and trauma informed approaches.
- fractured or lost family relationships.

# The RRO CPG's work

- Created a Female Offending subgroup.
- New Lincolnshire Women's Strategy: Supporting Women and Girls at Risk of Entering the Criminal Justice System
- Created a Lincolnshire Concordat to mirror the MoJ's National Concordat.
- Partners approached at CEO and Chair level by the PCC.
- Significant buy-in by partners.
- Now a new Women and Girls Strategic Delivery Group which sits within the RRO CPG with progress being made by means of a Women and Girls Operational Delivery Group
- About to create a Women's Centre service: Women RISE

# What will change to improve outcomes?

- A safe space for women and girls.
- A place for service delivery to the hard to reach.
- Diversion from arrest and before arrest.
- Services after custody.

# Lincolnshire Women's Strategy: Supporting Women and Girls at Risk of Entering the Criminal Justice System

1. For all women and girls.
2. Women centred.
3. Supported by a sustainable women's centre service.
4. Focussed on early intervention.
5. Accepting of the complexity of women's needs.
6. Diversion away from the criminal justice system should take place whenever possible.
7. A Whole System Approach.
8. Trauma informed practice.
9. Based on a Lincolnshire Concordat reflecting the national Concordat on women in or at risk of contact with the Criminal Justice System.

# Lincolnshire Action Trust: partnership working withing SLP strategic priority

- MoJ core funding grants from early 2021 onwards.
- Close collaboration with OPCC within the RRO CPG.
- Leveraged the MoJ Female Offender Strategy 2018.
- A women's centre service.
- Supported the CPG to work at a leadership level to gain strategic commitment from services outside the criminal justice system. (This is not something that police, probation or prison can solve without upstream services.)

# How success will be measured

Detailed MoJ monitoring of the use of core grant.

But arrest data is a measure we can unite around:

- July 2023: 143 arrests of females of whom 16 were girls under 18. Two were 12 years old.
- August 2023: 163 arrests of females, of whom 15 were girls under 18. Three were 13 years old.



# Issues for other CPG Chairs

- The need for a sustainable funding plan.
- The need for services to transform their offer to women and girls by accepting complexity and failure and instead hold and support.

# Applicable learning for wider priority areas and cross cutting work streams

- Lincolnshire partnership working is a strength. But this now needs to be seen in the prioritisation of the work in agency business plans and budgets.
- Services should not leave the criminal justice system to punish those who do not get the services they need: women, girls, the neurodiverse, the mentally ill.
- Are partnerships administrative or collaborative?

## Select Scrutiny Committee Report Monday 17<sup>th</sup> July 2024



### Lincoln BIG Report

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#### Progress of the Lincoln BIG Security Group

Business Improvement District (BID) crime initiatives perform a valuable function as part of local community efforts to reduce crime and anti-social behaviour which effects businesses, their staff, customers, and the community.

Over the last year the Lincoln BIG Security Group has dramatically increased its activity and as a result its membership numbers.

We have increased membership by 38 since last year's report.

Lincoln BIG now has two wardens who are proactive in assisting the businesses with shop theft and ASB as well as cleaning up graffiti and a range of other street maintenance. Lincolnshire Police approached Lincoln BIG earlier this year to assist them in appointing a civilian evidence gatherer to be employed by Lincoln BIG, initially it was thought that a retired Police Person would be the solution, however on further consideration it was thought that using the current senior warden would be a better fit as he already had a good relationship with the businesses and already knew all the prolific offenders. This was agreed and as part of his warden role Danny started his extra duties on the 1<sup>st</sup> February 2024.

Danny is now taking responsibility for the initial evidence gathering on reports of shop theft to provide a complete package for the police to be able to use to bring those responsible to justice. This is available to all retail premises in the City Centre as well as the Retail Parks along Tritton Road. If there is an incident of shop theft the business must report on 101 or online and make a note of the crime reference number or incident number, they are given. Danny will then visit the store and gather initial complaint statements, facts including date and time and an inventory of what has been stolen and collect the CCTV footage. The Police then investigate, search for the suspect, carry out arrests, consult with CPS and where possible charge the offender. The evidence bundle is then used to support the court process when it comes to securing a conviction.

This new way of working which builds on an already strong relationship with Lincolnshire Police has significantly increased the number of charges brought on offenders and in the future will help reduce the numbers of shop thefts.

Since the 1<sup>st</sup> February 2024 Danny has:

- Dealt with 71 cases.
- Resulting in 51 court cases and 48 charges being brought.
- 12 have received prison sentences.
- 41 court case have been concluded and 10 are pending.

We are now a more active member of NABCP (National Association of Business Crime Partnerships) and successfully achieved accreditation this month.

As a result of submitting the Accreditation paperwork all the legal paperwork and Partnership Protocols for the Security Group have been updated as has the GDPR procedures. All staff that attend sensitive meetings and deal with sensitive data have now had their DBS checks updated and the insurance for the Security Group and the Pub Watch is now in place.

Lincoln BIG is still secretariat to the Lincoln Pubwatch scheme which hold regular meetings to discuss evening economy issues and scheme's such as the drink spiking scheme and the Ask Angela scheme. Our Hospitality Manager is currently working with Lincolnshire Police to launch the Hotel Watch Scheme and Ask Angela, CCTV, First Aid, Defibrillator and ACT (Action Counters Terrorism) training are still on going for venues.

- A Steering Group has been set up and sits quarterly with representatives from Lincolnshire Police and City of Lincoln Council as well as levy paying Evening Economy and Retail businesses.
- The Security Group Intelligence and Networking Meetings take place bimonthly at Central Library.
- We now have six individuals on the Security Group Exclusion Scheme they are banned from entering any premises which is a Security Group member.
- A bimonthly newsletter is created, and this includes KPI infographics as well as any other news.
- We have worked with partners to create an Important Contact List to distribute to all levy payers.
- The DISC Intelligence system is in the process of being upgraded.
- We now have #Shopkind literature with our logo on to distribute to businesses.
- We distributed personal alarms in autumn which were very popular so we will repeat this in autumn of this year

### **Proposed Future Activity**

At the end of July, alongside the Summer of Fun launch, we will also be launching the Lost Child Safety Scheme we are hoping to have 20 distribution boards throughout the City Centre which will have information flyers and wristbands in them. We are also launching Op Portum at the same time which aims to provide Safe Spaces throughout the City Centre for any member of the public if they are feeling vulnerable for any reason. Training will be provided to the staff working in the businesses that sign up to be a Safe Space. A map showing the locations of both Scheme's will be printed and will also put on our website and across all our socials.

At the end of the year there will be another business survey conducted to help us plan for the Security Group activities for next year and to make sure we are doing as much as we can to assist the businesses.

**SELECT SCRUTINY COMMITTEE  
(ACTING AS CRIME AND DISORDER COMMITTEE)**

**17 JULY 2024**

<b>SUBJECT:</b>	<b>LINCOLN CITY PROFILE 2023/24 - CRIME EXTRACT</b>
<b>DIRECTORATE:</b>	<b>COMMUNITIES AND ENVIRONMENT</b>
<b>LEAD OFFICER:</b>	<b>MICHELLE HOYLES, BUSINESS MANAGER - CORPORATE POLICY</b>

**1. Background**

- 1.1 This report provides an extract of the key crime points from the Lincoln City Profile 2023/24, which can be seen in further detail in Appendix A of the report.

**List of Background  
Papers:**

Appendix One – Crime Lincoln City Profile 2023-24

**Lead Officer:**

Michelle Hoyles, Business Manager – Corporate Policy  
[michelle.hoyles@lincoln.gov.uk](mailto:michelle.hoyles@lincoln.gov.uk)

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# **CRIME**

## **LINCOLN CITY PROFILE**

### **2023-24**





# CRIME KEY POINTS

The total crime in Lincoln between April 2023 and March 2024 was **158 per 1,000** people

Park ward reported the highest figure for **fly-tipping complaints** in 2024/24 totalling **273**

Top 5 **most reported crimes** March 2023-February 2024:

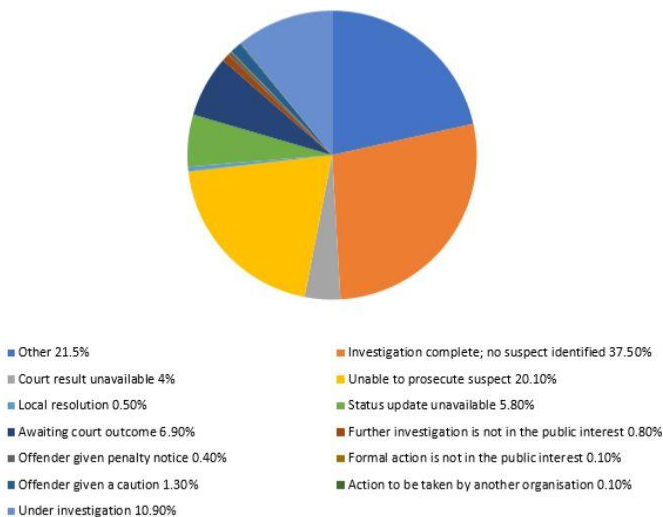
- Violence and sexual offences - **31%**
- Anti-social behaviour - **21.5%**
- Shoplifting - **14.1%**
- Public order - **8.3%**
- Other theft - **7.2%**

Between March 2023 and February 2024:

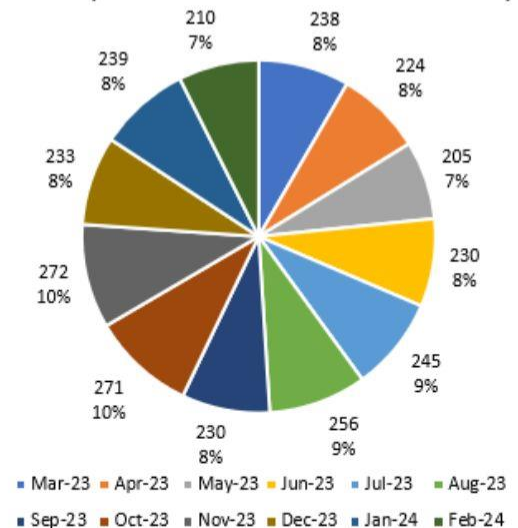
- **Theft from person** rate in Lincoln was **0.4 per 1,000** people
- **Shoplifting** rate in Lincoln was **20.4 per 1,000** people
- **Robbery** rate in Lincoln was **1.2 per 1,000** people

The highest number of **complaints** about anti-social behaviour originated in **Park Ward** with a figure of **66** in 2023/24

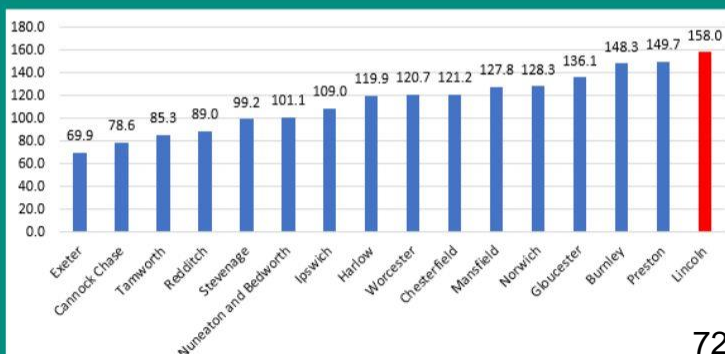
Crimes by outcomes March 2023 - February 2024



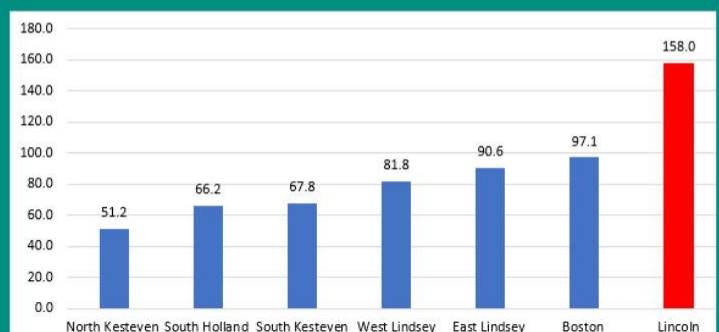
Crime levels per month March 2023 - February 2024



Lincoln has the **highest total crime** rate per 1,000 amongst its CIPFA nearest neighbours



Between March 2023 and February 2024, Lincoln had the **highest crime rate** per 1,000 people compared to all other Lincolnshire districts





**TOTAL CRIME RATE PER 1,000 PEOPLE (LINCOLN VS OUR CIPFA NEAREST NEIGHBOURS) FROM MARCH 2023 – FEBRUARY 2024**

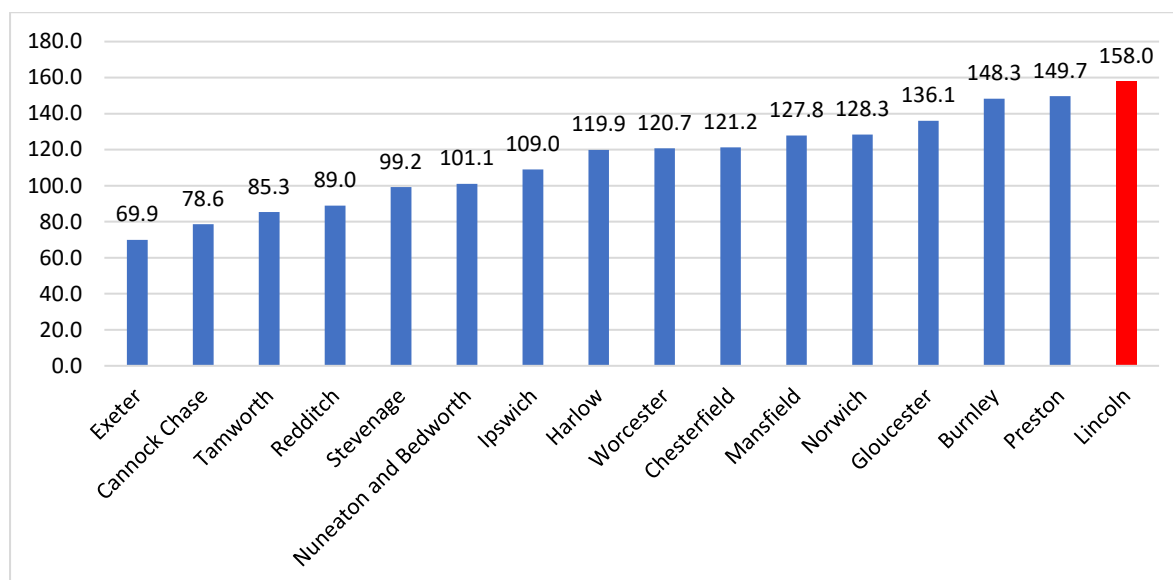


Figure 1

[Source - LG Inform 2024](#)

Figure 1 shows the total crime rate in Lincoln between March 2023 – February 2024 was 158.0 per 1,000 people. This ranked Lincoln as the highest amongst its CIPFA nearest neighbours, with Exeter recording the lowest rate, at only 69.9 per 1,000 people.

**TOTAL CRIME RATE PER 1,000 PEOPLE (LINCOLN VS OTHER AREAS IN THE LINCOLNSHIRE FORCE AREA) FROM MARCH 2023 – FEBRUARY 2024**

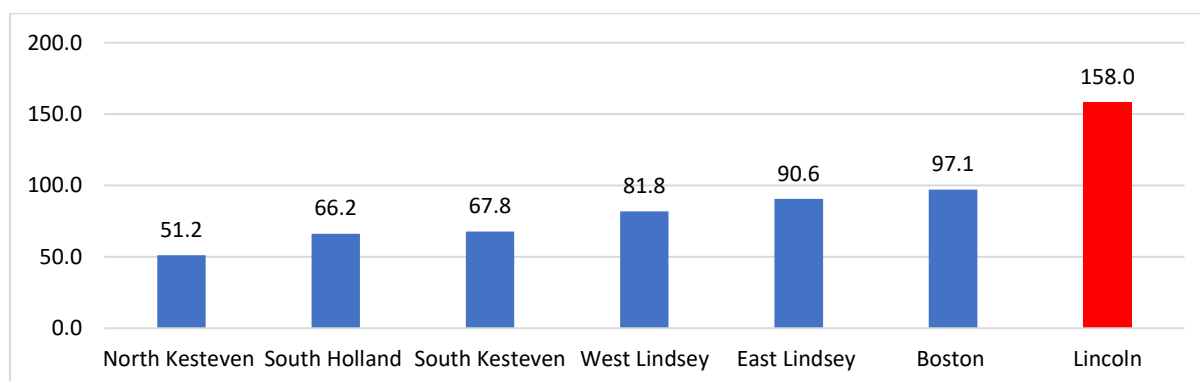


Figure 2

[Source - LG Inform 2024](#)

Figure 2 shows that between March 2023 and February 2024, Lincoln had the highest crime rate per 1,000 people compared to all other Lincolnshire districts. The lowest rate reported was North Kesteven at 51.2 per 1,000 people.

**BURGLARY CRIME RATE PER 1,000 PEOPLE (LINCOLN VS OUR CIPFA NEAREST NEIGHBOURS) FROM MARCH 2023 – FEBRUARY 2024**

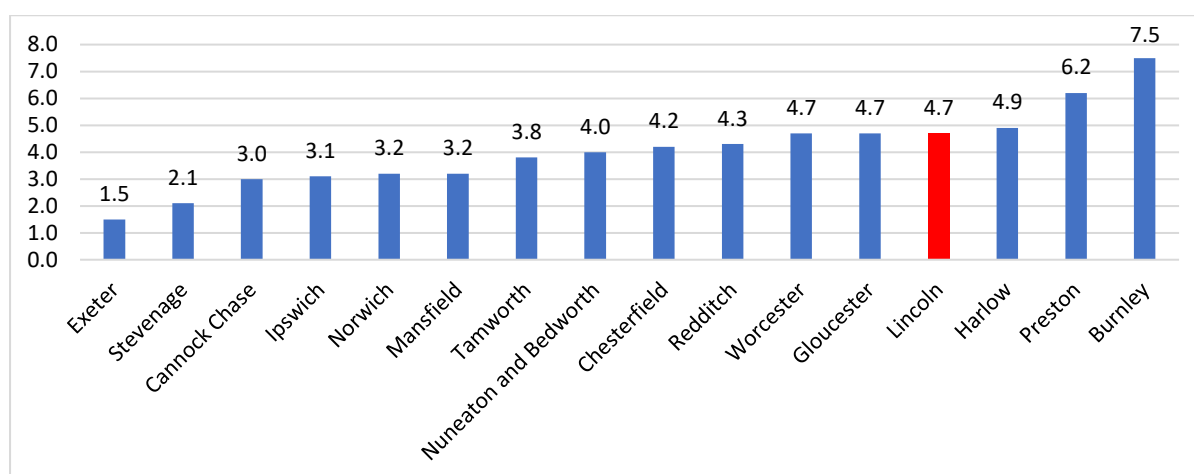


Figure 3

[Source - LG Inform 2024](#)

Figure 3 shows that the burglary crime rate in Lincoln between March 2023 to February 2024 was 4.7 per 1,000 people. This ranked Lincoln as the 4<sup>th</sup> highest rate amongst its CIPFA nearest neighbours. In contrast Exeter had the lowest rate at 1.5 per 1,000 people.

**CRIMINAL DAMAGE AND ARSON RATE PER 1,000 PEOPLE (LINCOLN VS OUR CIPFA NEAREST NEIGHBOURS) FROM MARCH 2023 – FEBRUARY 2024**

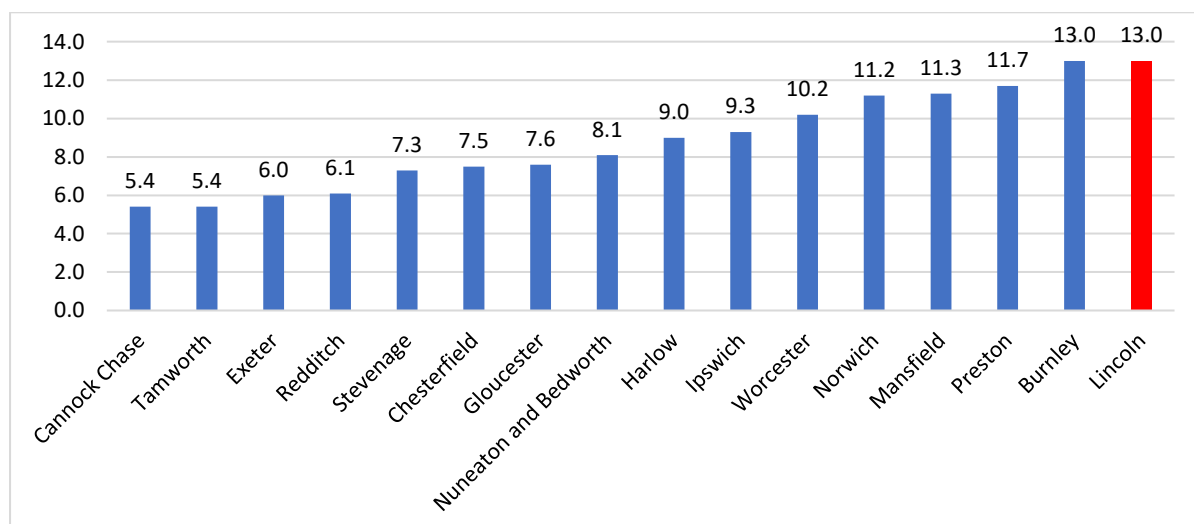


Figure 4

[Source - LG Inform 2024](#)

Figure 4 shows the criminal damage and arson rate in Lincoln between March 2023 to February 2024 was 13.0 per 1,000 people. Lincoln ranked the highest amongst its CIPFA nearest neighbours. Tamworth and Cannock Chase reported the lowest crime rate jointly at 5.4 per 1,000 people.

**DRUG RATE PER 1,000 PEOPLE (LINCOLN VS OUR CIPFA NEAREST NEIGHBOURS) FROM MARCH 2023 – FEBRUARY 2024**

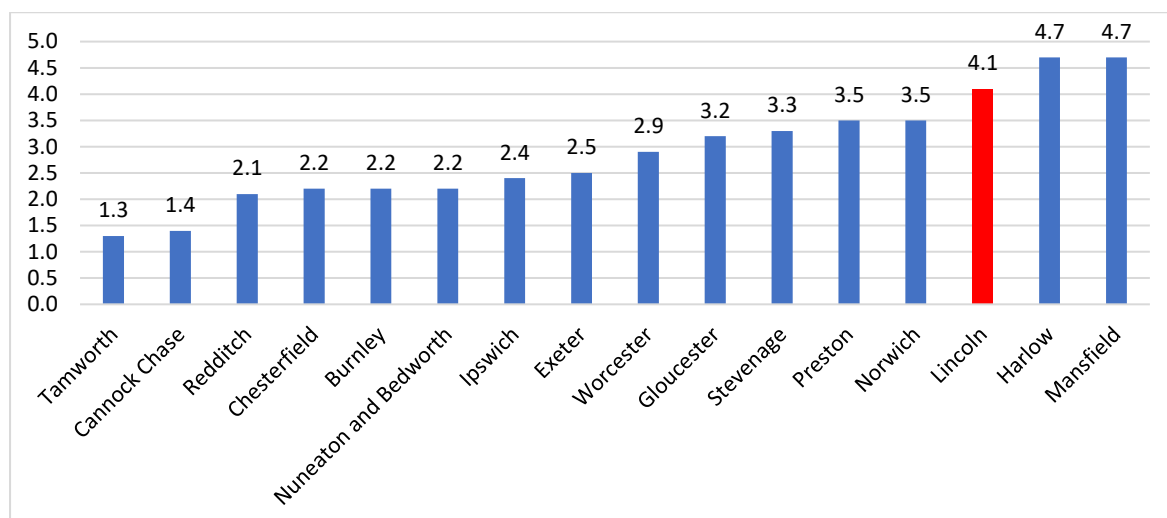


Figure 5

[Source - LG Inform 2024](#)

Figure 5 shows that the drug rate in Lincoln between March 2023 to February 2024 was 4.1 per 1,000 people. This ranked Lincoln as the 3rd highest rate amongst its CIPFA nearest neighbours, with Tamworth reporting the lowest rate at 1.3 per 1,000 people.

**POSSESSION OF WEAPONS RATE PER 1,000 PEOPLE (LINCOLN VS OUR CIPFA NEAREST NEIGHBOURS) FROM MARCH 2023 – FEBRUARY 2024**

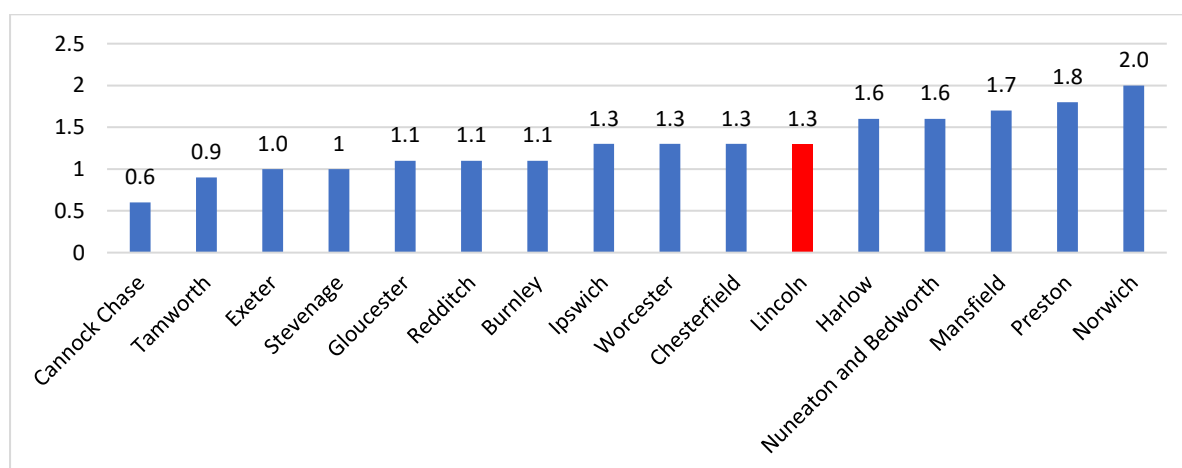


Figure 6

[Source - LG Inform 2024](#)

Figure 6 shows the possession of weapons rate in Lincoln between March 2023 and February 2024 was 1.3 per 1,000 people. This ranked Lincoln, Chesterfield, Worcester, and Ipswich as joint 6<sup>th</sup> highest amongst its CIPFA nearest neighbours, with Cannock Chase reporting the lowest rate at 0.6 per 1,000 people.

**PUBLIC ORDER OFFENCES RATE PER 1,000 PEOPLE (LINCOLN VS OUR CIPFA NEAREST NEIGHBOURS) FROM MARCH 2023 – FEBRUARY 2024**

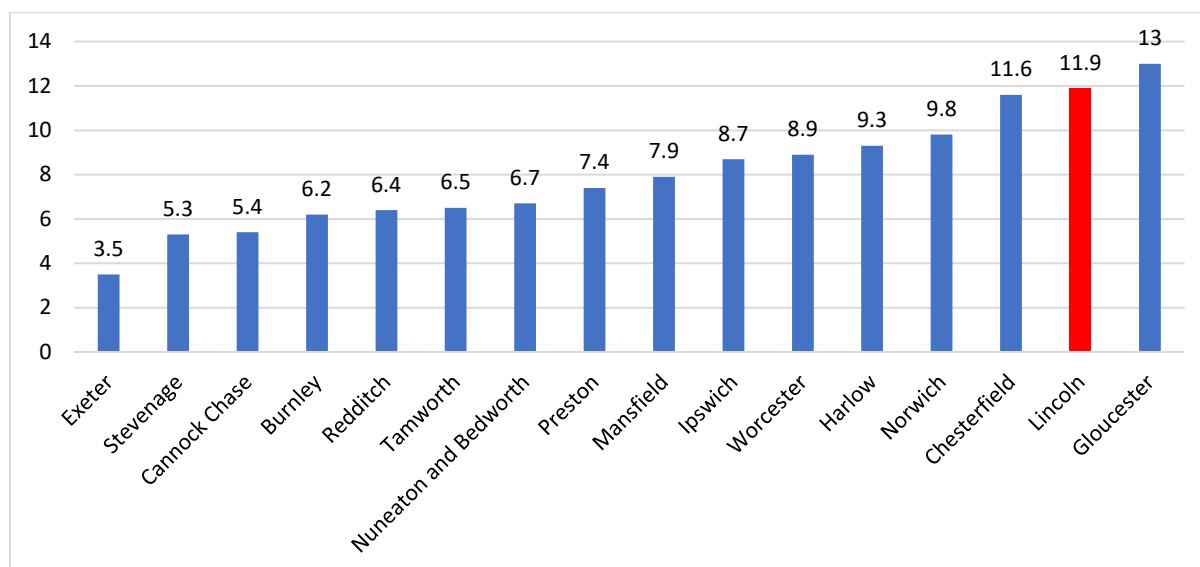


Figure 7

[Source - LG Inform 2024](#)

Figure 7 shows the public order offences rate in Lincoln between March 2023 and February 2024 was 11.9 per 1,000 people. This ranked Lincoln as the 2<sup>nd</sup> highest rate amongst its CIPFA nearest neighbours, with Exeter reporting the lowest rate at 3.5 per 1,000 people.

**ROBBERY RATE PER 1,000 PEOPLE (LINCOLN VS OUR CIPFA NEAREST NEIGHBOURS) FROM MARCH 2023 – FEBRUARY 2024**

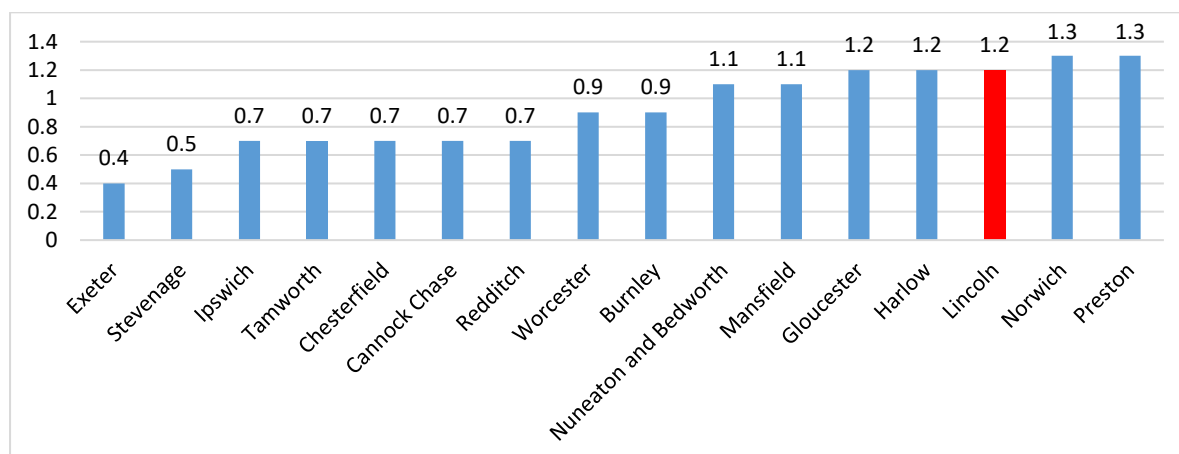


Figure 8

[Source - LG Inform 2024](#)

Figure 8 shows that the robbery rate in Lincoln between March 2023 and February 2024 was 1.2 per 1,000 people. This ranked Lincoln, Harlow and Gloucester as joint 2<sup>nd</sup> highest rate amongst their CIPFA nearest neighbours, with Exeter reporting the lowest rate at 0.4 per 1,000 people.

**SHOPLIFTING RATE PER 1,000 PEOPLE (LINCOLN VS OUR CIPFA NEAREST NEIGHBOURS) FROM MARCH 2023 – FEBRUARY 2024**

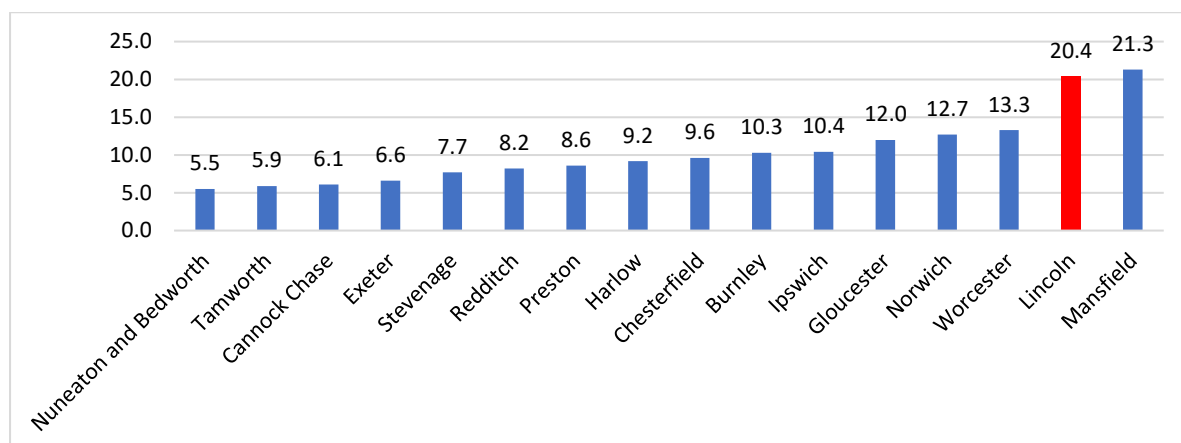


Figure 9

[Source - LG Inform 2024](#)

Figure 9 shows that the shoplifting rate in Lincoln between March 2023 and February 2024 was 20.4 per 1,000 people. This ranked Lincoln as the 2<sup>nd</sup> highest amongst its CIPFA nearest neighbours, while Nuneaton and Bedworth reported the lowest rate at 5.5 per 1,000 people.

**THEFT FROM THE PERSON RATE PER 1,000 PEOPLE (LINCOLN VS OUR CIPFA NEAREST NEIGHBOURS) FROM MARCH 2023 – FEBRUARY 2024**

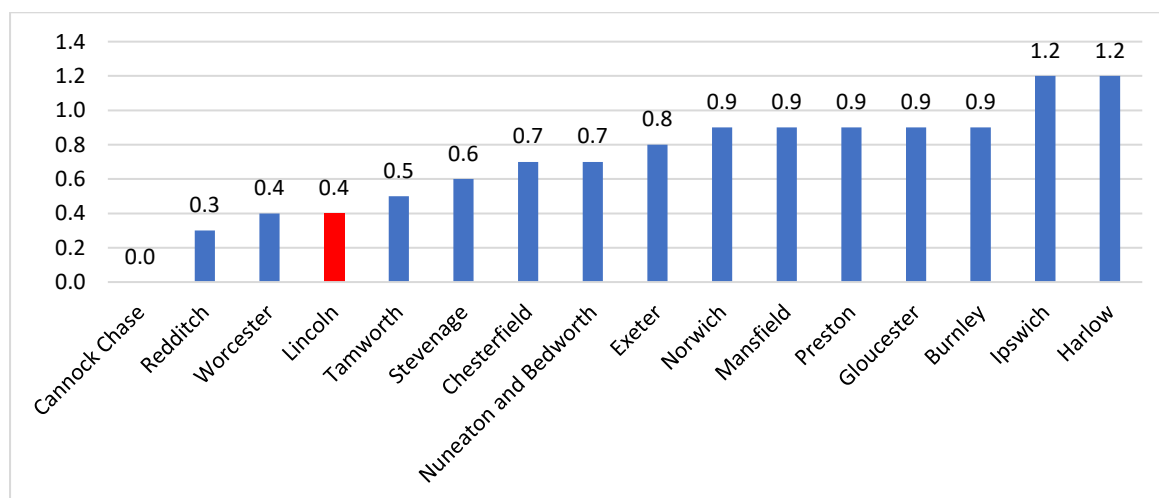


Figure 10

[Source - LG Inform 2024](#)

Figure 10 shows that the theft from person rate in Lincoln between March 2023 and February 2024 was 0.4 per 1,000 people. This ranked Lincoln and Worcester as the 3<sup>rd</sup> lowest amongst their CIPFA nearest neighbours, with Cannock Chase reporting the lowest rate at 0.0 per 1,000.

**VEHICLE CRIME RATE PER 1,000 PEOPLE (LINCOLN VS OUR CIPFA NEAREST NEIGHBOURS) FROM MARCH 2023 – FEBRUARY 2024**

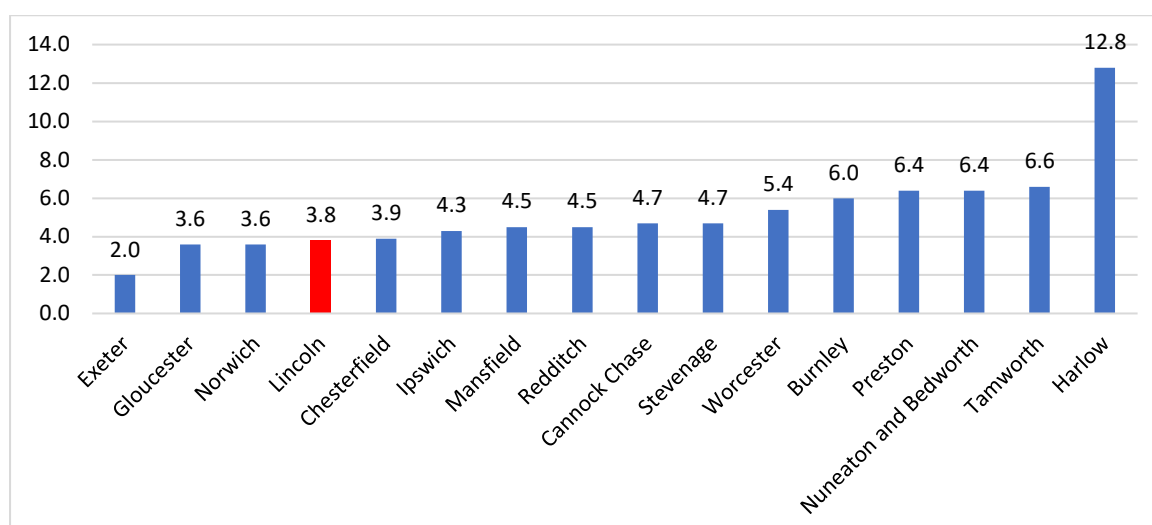


Figure 11

[Source - LG Inform 2024](#)

Figure 11 shows the vehicle crime rate in Lincoln between March 2023 and February 2024 was 3.8 per 1,000 people. This ranked Lincoln as the 4<sup>th</sup> lowest rate amongst its nearest neighbours, with Exeter reporting the lowest rate at 2.0 per 1,000.

**VIOLENT AND SEXUAL OFFENCES RATE PER 1,000 PEOPLE (LINCOLN VS OUR CIPFA NEAREST NEIGHBOURS) FROM MARCH 2023 – FEBRUARY 2024**

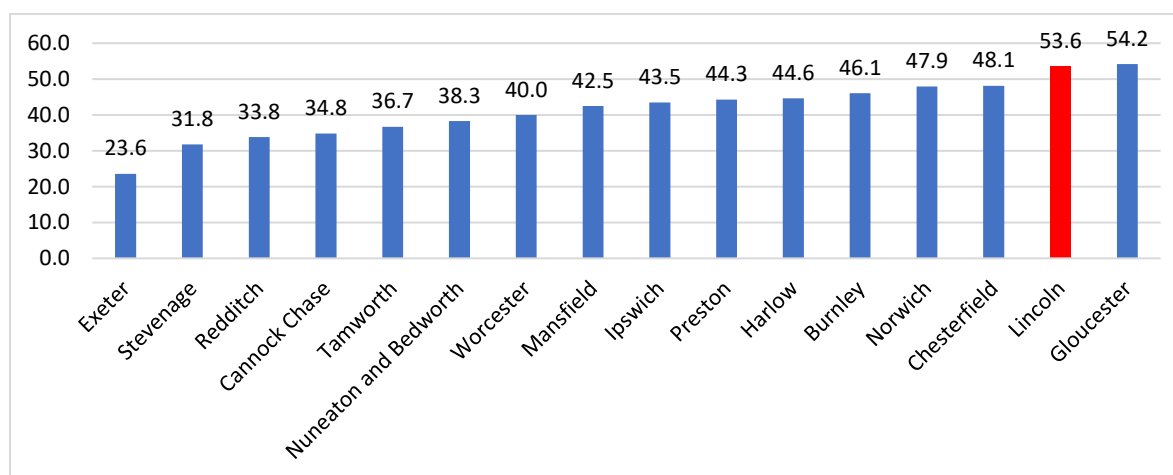


Figure 12

[Source - LG Inform 2024](#)

Figure 12 shows that the violent and sexual offences crime rate in Lincoln between March 2023 and February 2024 was 53.6 per 1,000 people. This ranked Lincoln as the 2<sup>nd</sup> highest amongst its nearest neighbours, with Exeter reporting the lowest rate at 23.6 per 1,000 people.

### **OTHER CRIME RATE PER 1,000 PEOPLE (LINCOLN VS OUR CIPFA NEAREST NEIGHBOURS) FROM MARCH 2023 – FEBRUARY 2024**

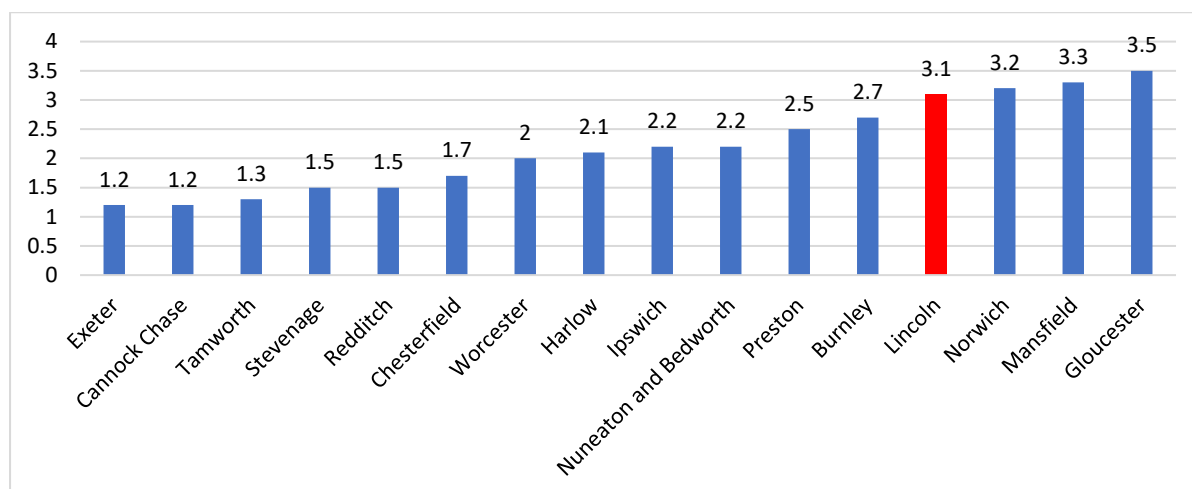


Figure 13

[Source - LG Inform 2024](#)

Figure 13 shows the crime rate for other crimes in Lincoln between March 2023 and February 2024 was 3.1 per 1,000 people. This ranked Lincoln as the 4<sup>th</sup> highest amongst its CIPFA nearest neighbours, with Exeter reporting the lowest rate at 1.2 per 1,000 people. The definitions of 'other crimes' can be found in 'Appendix 1 Definitions'.

### **NUMBER OF REPORTED ASB CASES REPORTED TO THE COUNCIL PER WARD 2021/22 – 2023/24**

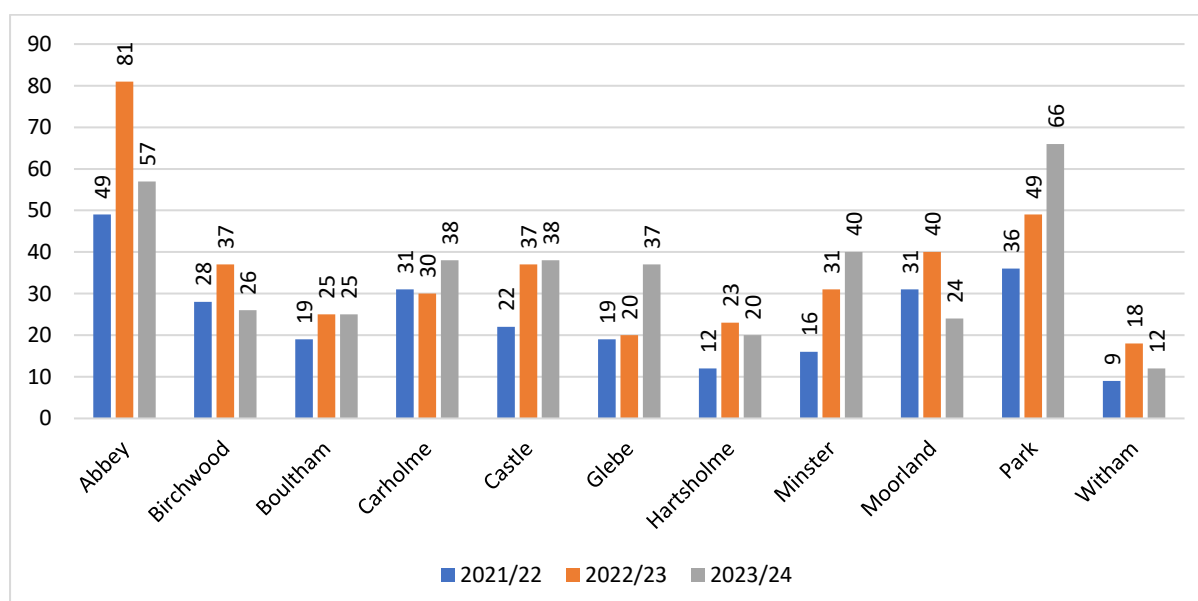


Figure 14

City of Lincoln Council 2024

Figure 14 shows Park Ward had the highest number of reported ASB investigations in 2023/24, with a figure of 66. In contrast, Witham ward was the lowest with 12 reported ASB complaints in the same period.

**NUMBER OF REPORTED FLY-TIPPING INCIDENTS REPORTED TO THE COUNCIL PER WARD 2021/22 – 2023/2024**

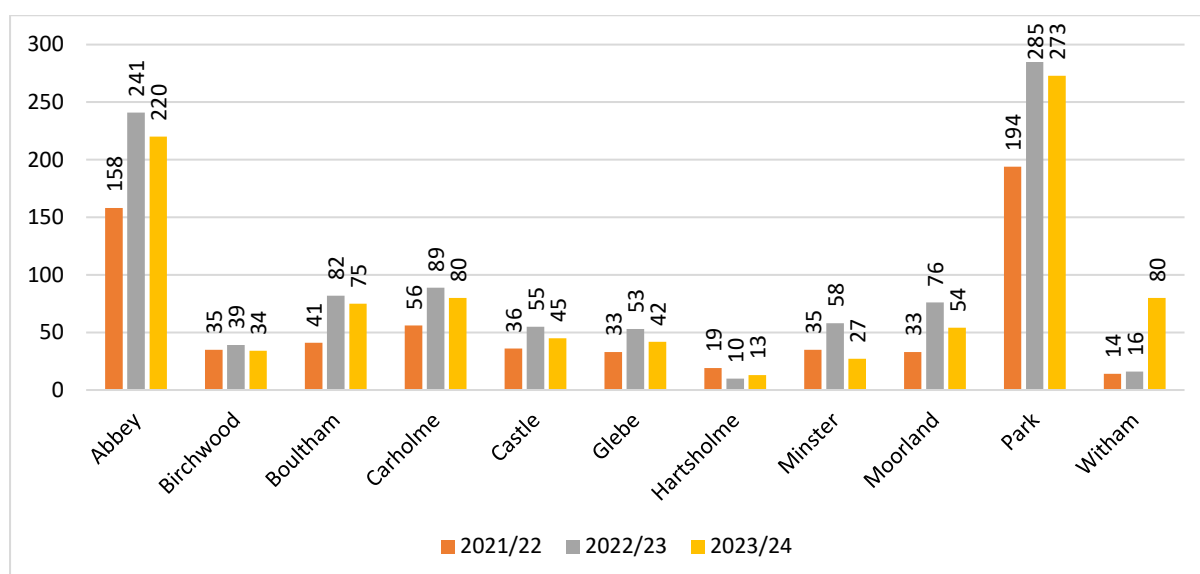


Figure 15

**City of Lincoln Council 2024**

Figure 15 shows Park Ward had the highest number of reported Fly-tipping incidents in 2023/24 with 273 occurrences, followed by Abbey ward with 220. Other wards reported significantly fewer incidents throughout 2023/2024.

**NUMBER OF REPORTED NOISE COMPLAINTS REPORTED TO THE COUNCIL PER WARD 2021/22 – 2023/2024**

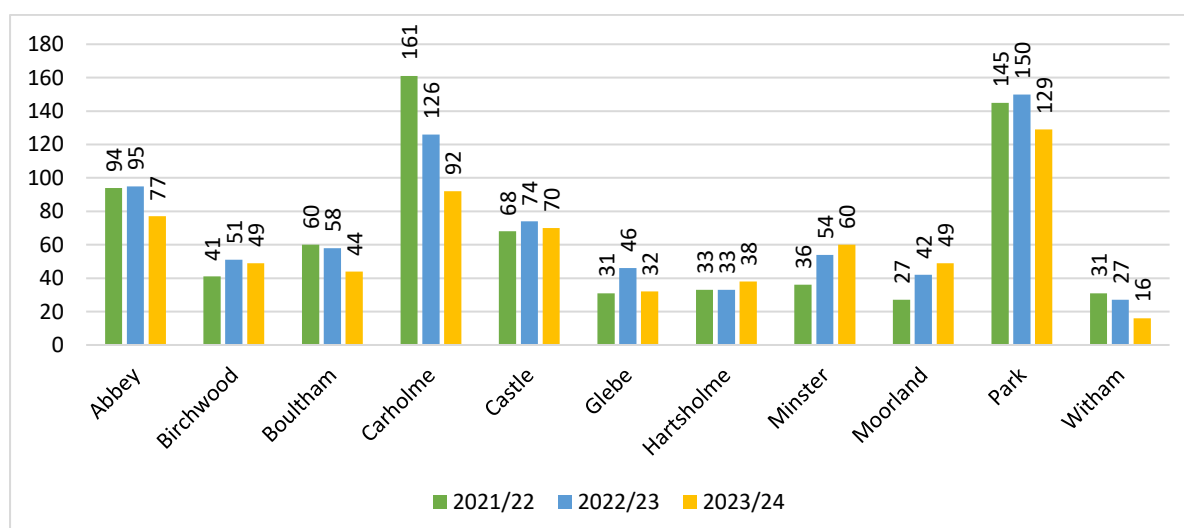


Figure 16

**City of Lincoln Council 2024**

Figure 66 shows Park Ward had the highest number of reported noise reports with 129 in 2023/24. Witham ward reported the lowest with 16 noise complaints in 2023/24.



<b>SUBJECT:</b>	<b>ANTI-SOCIAL BEHAVIOUR ACROSS LINCOLN CITY</b>
<b>DIRECTORATE:</b>	<b>COMMUNITIES AND ENVIRONMENT</b>
<b>REPORT AUTHOR</b>	<b>BEN JACKSON – PUBLIC PROTECTION, ASB &amp; LICENSING SERVICE MANAGER</b>

## **1. Purpose of Report**

- 1.1 To give the committee an overview of the current level of Anti-Social Behaviour (ASB) across the city. To highlight the current and arising issues, and to appraise the committee of the work and projects that are being undertaken across the city to reduce and address ASB.

## **2. Executive Summary**

- 2.1 The Public Protection and Anti-Social Behaviour (PPASB) Team deals with a wide variety of complaints including ASB, Noise, Environmental and Animal issues. The team receive more than 4000 requests for service each year across the city.
- 2.2 Partnership working is key to the resolution of many of the service requests dealt with. Our key partners are the Police who we work closely with to address a range of public safety concerns and where applicable to ensure residents can live free from ASB or crime.
- 2.3 A successful bid was submitted to the Safer Streets Five fund. This has provided the PPASB and Licensing teams with additional resources to tackle crime and ASB within the City Centre.
- 2.4 This report sets out some of the key achievements and work that the teams have completed and are currently working on to improve the city for our residents and visitors.

## **3. Background**

- 3.1 The Public Protection and Anti-Social Behaviour (PPASB) Team covers a broad range of areas. The core services provide a combination of both proactive and reactive actions designed to protect individuals, the community, and the amenity of the city.
- 3.2 The core service areas are:
- Anti-Social Behaviour
  - Noise
  - Animals
  - Pests/ Condition of gardens
  - Accumulations of waste
  - Fly-Tipping investigations
  - Licensing Consultations

- Artificial Light from premises
- Smoke, Fumes or Gasses from premises.

3.3 The PPASB Service consists of 1 Service Manager, 1 Team Leader, 5 Technical Officers, 2 SSF5 Technical Officers, 1.5 Technical Assistants, 1 Admin Assistant, 1 Apprentice and the Safety Warden Service.

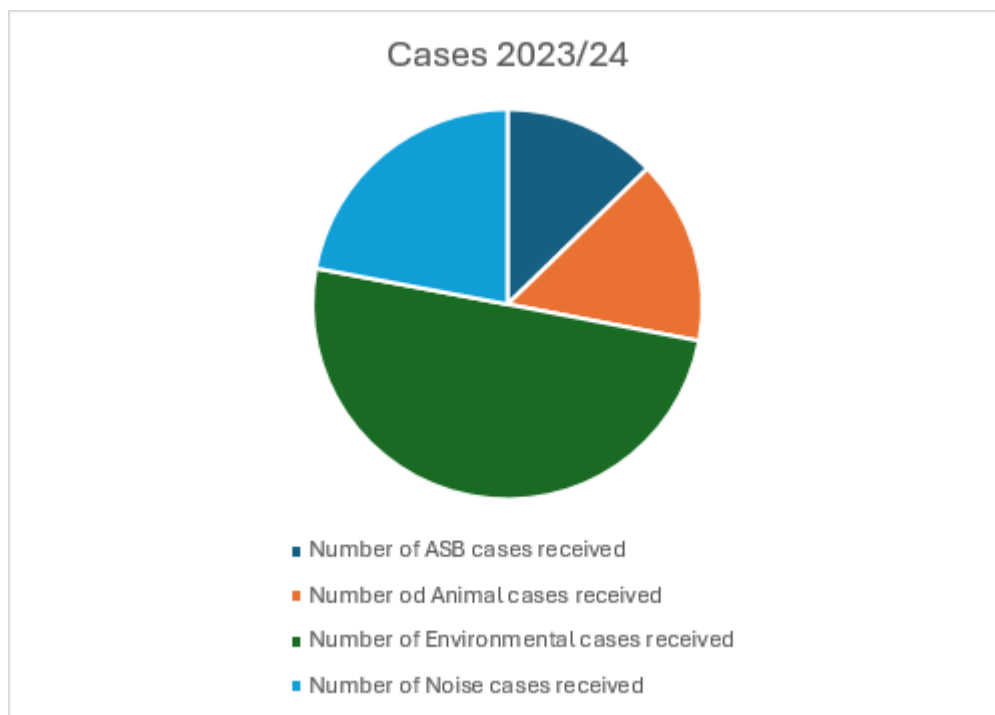
#### 4. Service Demand

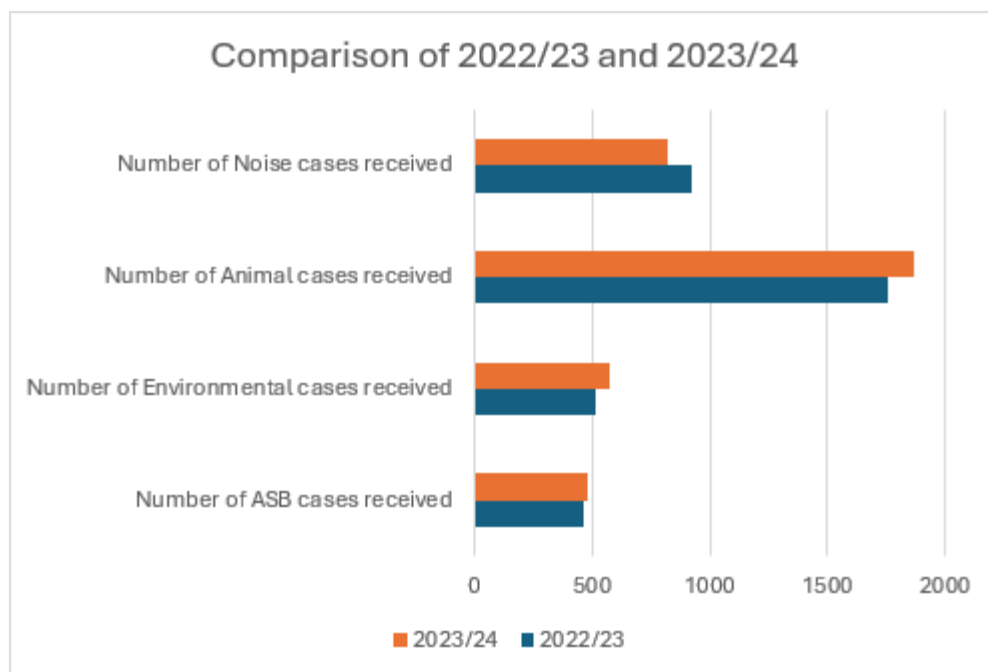
4.1 From 1<sup>st</sup> April 2023 to 31<sup>st</sup> March 2024 the PPASB Team received 3,925 requests for service across all their service areas including Anti-Social Behaviour, noise nuisance, animal related concerns, environmental issues such as fly tipping, and pests.

4.2 In 2020/21 the service demand was 2523 requests  
In 2021/22 the service demand was 3815 requests  
In 2022/23 the service demand was 4049 requests

The figures above show a considerable rise in demand in the financial year 21/22. The demand has then stabilised at around 4,000 service requests per year.

4.3 The below charts show the service demand by category:





## 5. Enforcement Actions

- 5.1 In most cases, it is possible for the team to resolve complaints without taking formal enforcement action, this is done through advice and guidance, through letters, visits, informal mediation and agreeing parameters, and seeking support from partners. The PPASB team has served a total of 199 Community Protection Warnings (CPW's) during 23/24, which is an example of how early warnings are used to prevent further enforcement action.

In a few cases it is necessary to undertake formal enforcement. This could be the service of a legal notice requiring action, the issuing of a Fixed Penalty Notice, seeking an injunction, seeking a closure order, working with Housing to seek possession or a prosecution.

Improving communication and joint working opportunities between the Housing and PPASB team has continued to be a focus for the teams. This allows for effective problem solving using the tenancy agreement alongside the tools and powers available to the PPASB team. Weekly tasking meetings are now in place, where joint problem-solving tactics are discussed and implemented. A new referral process has been produced to allow us to monitor the amount of referrals made by Housing into the PPASB team. This referral process went live in April 2024, so there is a lack of data to present at this time.

- 5.2 See Appendix A for enforcement figures.

## 6. Safer Streets Funding

- 6.1 During the period of the report, a successful bid was submitted to the Safer Streets 5 fund. This project includes:
- The City Centre Safety Warden Service
  - 2x City Centre PPASB Officers
  - 1x City Centre Licensing Officer
  - Additional CCTV staffing
  - £50,000 to improve CCTV infrastructure
  - 1x Part time funding for a Trading Standards Officer

- 6.2 All the above resources have been in place since early 2024. The resources have been allocated specifically to the City Centre with a focus around community safety and engagement. Feedback from the community, businesses and partners has all been positive around the project. The extra resources have allowed for proactive work in the City Centre, such as joint operations with the Police in the nighttime economy. The Safety Wardens, PPASB Officers and Licensing Officer are receiving training from the Children's Society to help to spot signs and to assist in the tackling of child sexual exploitation. They also form part of the daytime and evening city centre management groups.
- 6.3 The PPASB Officers have made connections with the Scampton Police and site management teams. They have completed Asylum seeker/ refugee training which covered safeguarding elements such as measures to tackle trafficking and exploitation.
- 6.4 A steering group was set up to help effectively utilise the Safety Warden service. This group has representation from the University, Police, Lincoln BIG, PPASB, Licensing, the Safety Wardens and the Student Unions. This has allowed us to set priorities, identify hotspots and respond to trends in the nighttime economy. The Wardens have partnered up with the Police and Transport Police to help to safeguard individuals in both the daytime and nighttime economy.
- 6.5 The PPASB team are working alongside Trading Standards to target the illegal sale of cigarettes and vapes on the lower high street area of the City Centre. Trading Standards have recently obtained 7 Closure Orders on commercial premises. The next stage is for PPASB to consider enforcement action against the landlords who may have been aware of the illegal activity taking place on their premise. This work has been funded by the Safer Streets project which has allowed for a more pro-active approach.

## **7. City Centre**

- 7.1 City Centre Tasking Meetings enable information sharing, priorities to be decided, resources to be coordinated and understood and emerging issues to be identified and fed into the city centre and uphill management meeting.

CCTV, Police, Car Parking Services, Lincoln BIG, Project Compass and the Rough Sleeper Team meet on a fortnightly basis to discuss ongoing and emerging issues within the city centre and our multi-Story Car Parks. This group share intelligence and formulate an operational response to issues alongside setting and reviewing priorities for the two weeks ahead at each meeting.

- 7.2 This year has seen the group faced with the challenge of responding to a rise in ASB associated with aggressive begging, drinking and drug use within the City Centre. There have been recent changes to prison release policies which is suspected to be the driver behind the rise in the issues within the City Centre. The additional resources acquired through the Safer Street Project has allowed us to respond pro-actively to this, although the funding is only secured for a 2-year period. Joint Police and PPASB patrols are now in operation to tackle the issues, where support and enforcement tactics are utilised.
- 7.3 The PPASB Team works closely with the University of Lincoln, the Students Union, and the Neighbourhood Policing Teams to ensure that where complaints are received either by or about students they are responded to quickly and robustly with a joined-up approach.

- 7.4 The PPASB team works closely with the CCTV and Licensing teams to actively monitor and enforce ASB, Crime and Licensing issues in the City Centre. The evidence provided by CCTV is key to any disruption or enforcement action.
- 8. Public Space Protection Orders (PSPO's)**
- 8.1 There are currently three active PSPO's:
1. A PSPO that covers the City Centre (and wider) that prohibits the consumption of intoxicating substances or having an open container of alcohol.
  2. A PSPO that covers three Multi-Storey Car parks (more detail in 9.2 below).
  3. A PSPO which prevents access to St Peters Passage.
- 8.2 The PSPO that covers the City Centre was renewed at the start of 2024. It was extended for a further 3 years to cover the same prohibitions as the previous order. The PSPO that prevent access to St Peters Passage is due for renewal and the consultation process will begin in the coming months.
- 9. Partnership Working**
- 9.1 **University and Students Union**
- The service continues to have a good and productive working relationship with the University, particularly around tackling student issues across the city. The teams will work closely together to continue to support students and communities to co-exist.
- 9.2 **Police**
- The PPASB service continues to work closely with both the Neighbourhood Policing Teams within the wider city and the City Centre. The Police and Council Officers work in partnership on a variety of matters such as City Centre tasking, joint working with Housing, PPASB and Licensing, and any other enforcement matters where there is a presence of ASB and Crime.
- 9.3 **The Rough Sleeper Team**
- The Rough Sleeper Team was launched in 2018 with the aim of providing additional bed space with a housing first approach for those who are homeless. The service has grown and developed over the last 6 years and remains a key partner for PPASB when looking to resolve ASB that involves individuals who may be or have been homeless. We also work closely with them to support those entering or leaving rough sleeper accommodation.
- 10. Forward Look**
- 10.1 Over the next 12 months there will be a focus on utilising the resources obtained through the Safer Streets Project. These resources are focused within the City Centre to provide support and advice to the community, but also enforce where necessary.
- 10.2 Demand across all services provided by the team is expected to remain high. This puts pressure on the team to respond, investigate and enforce against 4000 plus service request per year.
- 10.3 The Lincolnshire Recovery Partnership was introduced in 2024.

Conversation is underway to embed the support mechanisms into the Councils processes. This will hopefully have a positive impact on the level of Crime and Disorder within the City.

- 10.4 There have been several new members of staff within the PPASB team. Training and upskilling the team is a priority for the year ahead.
- 10.5 Lincolnshire County Council have a proposal to launch an ASB intervention team. The office of the Police and Crime Commissioner has received funding to tackle ASB hotspots within the County. It is important that the PPASB team works closely with LCC and the PCC, to best focus these resources to tackle the priorities within the City.

## **11. Strategic Priorities**

### **11.1 Let's drive economic growth**

This is met by enhancing our city centre and retail area in both the daytime and night time economy by providing a safe and attractive city.

### **11.2 Let's reduce inequality**

This is met by holistically protecting and supporting some of society's most vulnerable and overlooked groups.

### **11.3 Let's enhance our remarkable place**

Projects within the city centre to tackle anti-social behaviour serve to improve and enhance the city.

## **12. Organisational Impacts**

### **12.1 Finance (including whole life costs where applicable)**

Not applicable

### **12.2 Legal Implications including Procurement Rules**

Should formal enforcement levels rise this will have a resource implication for legal services.

### **12.3 Equality, Diversity and Human Rights**

The Public Sector Equality Duty means that the Council must consider all individuals when carrying out their day-to-day work, in shaping policy, delivering services and in relation to their own employees.

It requires that public bodies have due regard to the need to:

- Eliminate discrimination.
- Advance equality of opportunity.
- Foster good relations between different people when carrying out their activities.

The work of the PPASB team is to protect individuals from harm and / or nuisance.

As this report provides an update on services provided and does not recommend any changes to policy or procedure an Equality Impact Analysis has not been undertaken.

12.4 Human Resources

Not applicable.

**13. Risk Implications**

13.1 (i) Options Explored

Not applicable.

13.2 (ii) Key risks Associated with the Preferred Approach

Not applicable.

**14. Recommendation**

14.1 That the Committee notes the report.

**Is this a key decision?** No

**Do the exempt information categories apply?** No

**Does Rule 15 of the Scrutiny Procedure Rules (call-in and urgency) apply?** No

**How many appendices does the report contain?** Appendix A – Enforcement Figures

**List of Background Papers:** None

**Lead Officer:** Ben Jackson - Public Protection, ASB & Licensing  
Service Manager  
[ben.jackson@lincoln.gov.uk](mailto:ben.jackson@lincoln.gov.uk)

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**APPENDIX A – Enforcement Action - 1<sup>st</sup> April 2023 to 31<sup>st</sup> March 2024**

<b>WARNINGS</b>	
Community Protection Warnings	199
<b>ENVIRONMENTAL ISSUES</b>	
Fly tipping Community Protection Warnings	13
Fly tipping Community Protection Notices	2
Fly tipping Fixed Penalty Notices	26
Bins on streets Community Protection Warnings	159
Bins on streets Community Protection Notices	31
Bins on streets Fixed Penalty Notices	4
<b>NOISE ISSUES</b>	
Noise Abatement Notices	7
Noise Community Protection Notices	6
<b>GENERAL ASB ISSUES</b>	
ASB Community Protection Notices	8
Injunctions	2
Closures	2
<b>CONDITION OF PROPERTY RELATED ISSUES</b>	
Prevention of Damage by Pests Notices	38
Condition of Garden or Property Notices, Inc Filthy & Verminous	1
Subsequent Fixed Penalty Notices	2
Community Protection Notices	3
<b>OTHER ENFORCEMENTS</b>	
Community Protection Notices for dog attack on person	1
Microchipping notice	7

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